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## Opera

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before initial use.

es: <http://www.panasonic.com>  
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***Thank you for purchasing your new Panasonic cordless telephone.***

Please read the IMPORTANT SAFETY INSTRUCTIONS on page 73 before use. Read and understand all instructions.

Caller ID and Call Waiting Service, where available, are telephone company services. After subscribing to Caller ID this phone will display a caller's name and phone number. Call Waiting Caller ID, which displays a second caller's name and phone number while the user is on another call, requires a subscription to both Caller ID and Call Waiting with Caller ID Services (CWID).

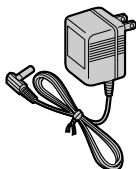
**Attach your purchase receipt here.**

### **Accessories (included)**

For extra orders, call 1-800-332-5368.

For hearing or speech impaired TTY users, call 1-866-605-1277.

- ☐ AC Adaptor (p. 9)  
Order No. PQLV1Z (PQLV1)



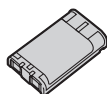
one

- ☐ Telephone Line Cord (p. 9)  
Order No. PQJA10075Z



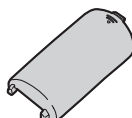
one

- ☐ Battery (p. 10)  
Order No. HHR-P104



one

- ☐ Handset Cover (p. 10)  
Order No. PQKK10141Z1



one

- ☐ Belt Clip (p. 64)  
Order No. PQKE10375Z3



one

- ☐ Shoulder Rest Attachment (p. 64)  
Order No. PQKE10364Z1



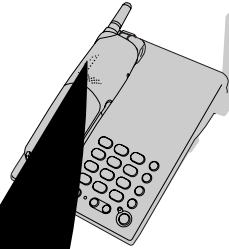
one

# For Best Performance

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## Battery Charge

The handset is powered by a rechargeable Nickel-Metal Hydride (Ni-MH) battery. Charge the battery for **6 hours** before initial use (p. 10).



## Base Unit Location/Noise

Calls are transmitted between the base unit and handset using wireless radio waves. **For maximum distance and noise-free** use, the recommended base unit location is:

### Note:

- If you use the handset near a microwave oven which is being used, noise may be heard from the receiver or the speaker. Move away from the microwave oven and closer to the base unit.
- If you use the handset near another cordless phone's base unit, noise may be heard. Move away from the other cordless phone's base unit and closer to your base unit.

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### Important:

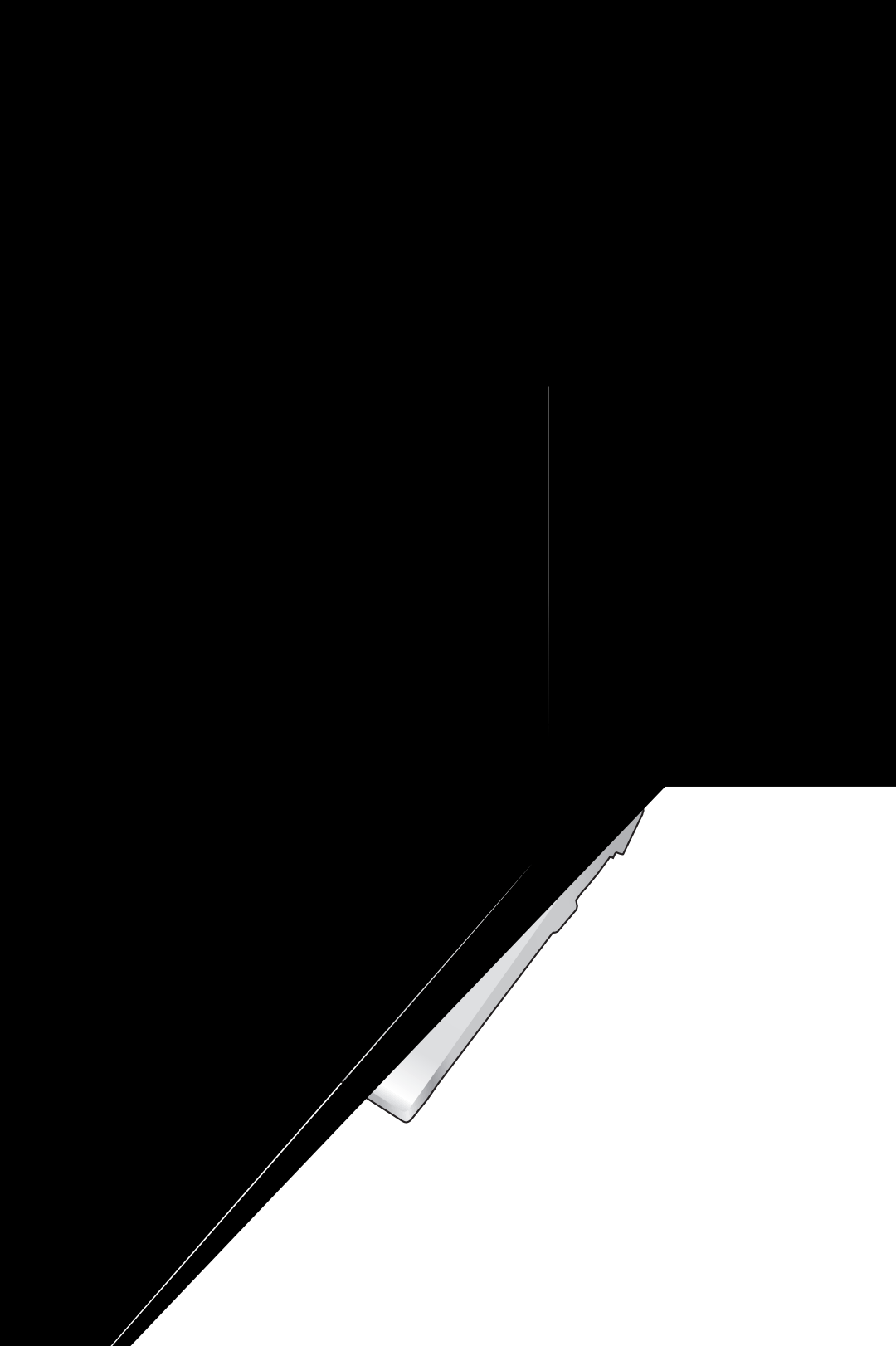
Throughout these Operating Instructions, **Handset** and **Base Unit** are used to indicate with which unit an operation can be performed.

**Handset** : Perform with the handset.

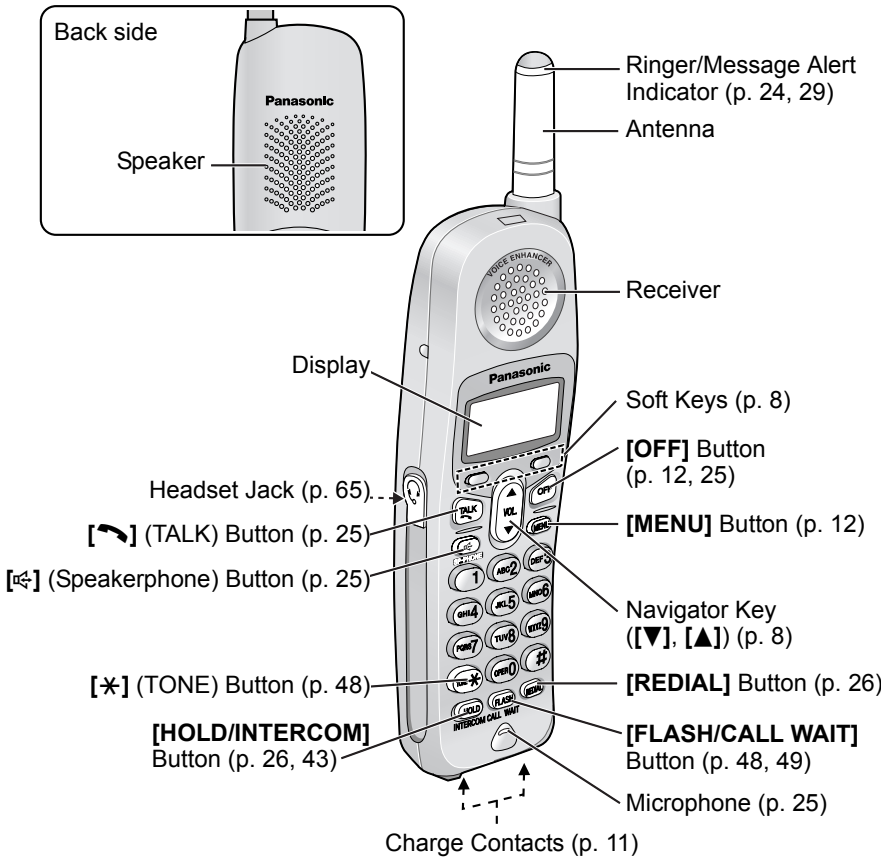
**Base Unit** : Perform with the base unit.

**Handset Base Unit** : Perform with the handset and base unit separately.

**Handset & Base Unit** : Perform with the handset and base unit together.

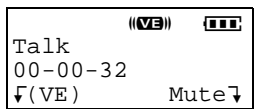


## Handset



# Location of Controls

## Handset soft keys



Two soft keys are used to select functions displayed directly above each key. Functions displayed above the keys will change depending on the state of use. On this sample display, “**VE**” and “**Mute**” are displayed above soft keys.

Pressing the right soft key selects mute “**Mute**”.

Pressing the left soft key selects Voice Enhancer “**VE**”.

- When a function name does not appear above a soft key, the soft key has no function.

## Handset navigator key



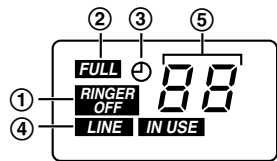
Scrolls up [▲] and down [▼] the function menu, the Caller List and the phone book.

Increases [▲] or decreases [▼] the handset ringer and receiver/speaker volumes.

Throughout these Operating Instructions:

- The soft keys are indicated by what is displayed above the keys.  
Ex. “Press **Mute**.” indicates “Press the soft key below **Mute**”.
- The navigator key is indicated by the arrows [▼] or [▲].

## Base unit display



- ① “**RINGER OFF**” indicates the base unit ringer is off (p. 18).
- ② “**FULL**” flashes when no new messages can be recorded. Erase unnecessary messages (p. 57).
- ③ “**D**” flashes until you set the date and time, and flashes after a power failure. If it is flashing, set the date and time (p. 14).
- ④ “**LINE IN USE**” functions as follows.

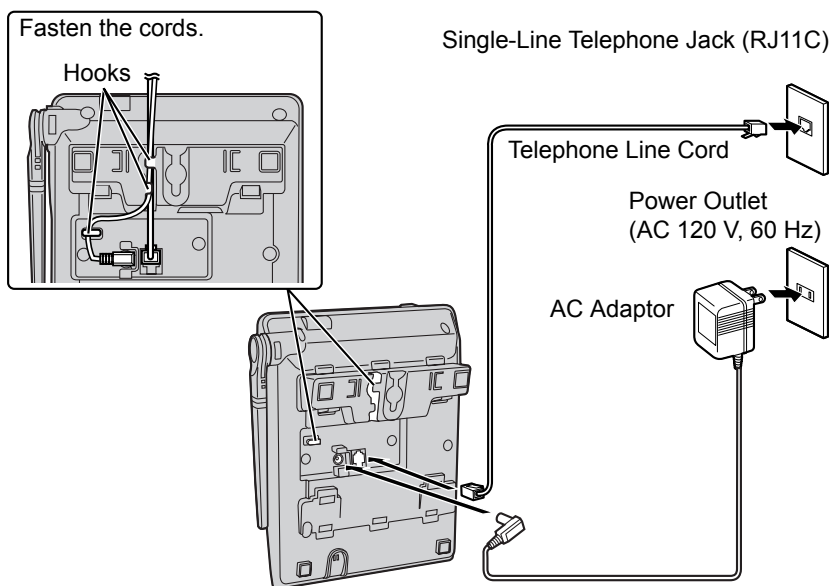
Off (invisible)	The line is free.
On	The line is being used.
Flashing	A call is on hold on the handset or base unit or the Answering System is answering a call (p. 52).
Flashing rapidly	A call is being received.

- “**IN USE**” displays when a handset is operating the Answering System.
- ⑤ Message counter shows:
    - the total number of recorded messages. If the recording time is set to “Greeting only”, “**88**” will be displayed (p. 22).
    - the selected volume level while you are adjusting the volume (p. 20, 28).
    - “**E**” when your greeting message or memo message was not recorded correctly (p. 20, 58).



# Installation

## Connections




- USE ONLY WITH Panasonic AC ADAPTOR PQLV1 (Order No. PQLV1Z).
- The AC adaptor must remain connected at all times. (It is normal for the adaptor to feel warm during use.)
- If your unit is connected to a PBX which does not support Caller ID, you cannot access Caller ID services.
- The unit will not work during a power failure. We recommend connecting a standard telephone to the same telephone line or to the same telephone jack using the Panasonic KX-J66 T-adaptor.

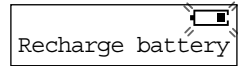




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## Recharge



Recharge the battery when:

- “Recharge battery” is displayed on the handset,
- “” flashes, or
- the handset beeps intermittently while it is in use.



- The display will continually indicate “Recharge battery” and/or “” will flash when the handset battery is charged for less than 15 minutes and the handset is lifted off the base unit.
- If the battery has been discharged, the handset will display “Charge for 6h” and “” when you place the handset on the base unit. The handset will not work unless the battery is charged. Continue charging.

### Battery replacement:

If you cleaned the charge contacts and fully charged the battery, but after a few telephone calls, “Recharge battery” is displayed and/or “” continues to flash, or “Charge for 6h” and “” are displayed, the battery may need to be replaced. Please order a new Panasonic HHR-P104 battery at the telephone number shown on page 2. To replace the battery, see page 10.


A nickel metal hydride battery that is recyclable powers the product you have purchased. Please call 1-800-8-BATTERY for information on how to recycle this battery.



## Battery information

After your Panasonic battery is fully charged, you can expect the following performance:

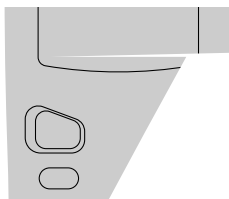
Operation	Operating time
While in use (TALK)	Up to 5 hours
While not in use (Standby)	Up to 11 days

- A fully charged battery will give you up to 5 hours of continuous talk time, or keep your handset in Standby mode to receive incoming calls for up to 11 days (if no phone calls are made). Battery power is consumed whenever the handset is off of the base unit, even when the handset is not in use. The longer you leave the handset off of the base unit, the time you can actually talk on the handset will be shortened. Actual battery performance depends on a combination of how often the handset is in TALK mode and how often it is in Standby mode.
- If the battery is fully charged, you do not have to place the handset on the base unit until “Recharge battery” is displayed and/or “” flashes. This will maximize the battery life.
- If you want to keep the battery fully charged at all times, place the handset on the base unit when the handset is not used. The battery cannot be overcharged.
- **Clean the charge contacts of the handset and the base unit with a soft, dry cloth once a month. Clean more often if the unit is subject to grease, dust or high humidity.** Otherwise the battery may not charge properly.

# Programmable Settings

## Programming Guidelines **Handset**

This unit has several programmable functions which can be selected from the function menu on the display (p. 13).



### How to select a function item

**Make sure the handset and the base must be operated near the base**

#### 1 Press **[MENU]**.

- The main menu is displayed

#### 2 Scroll to the desired item **[▲]**.

Select to set

- If the handset has a screen, press 2 and 3 until the screen goes to step 5.

#### 5 Select the desired item **[▲]**, then press **[ENTER]**.

- A confirmation tone will be saved.

#### 6 Press **[OFF]** to exit.

- To go back to the previous screen, press  
“--- (Go back) ---” is

programming mode.  
Programming is complete.  
Depending on which mode is selected, (p. 13.)

Programming mode at any time.

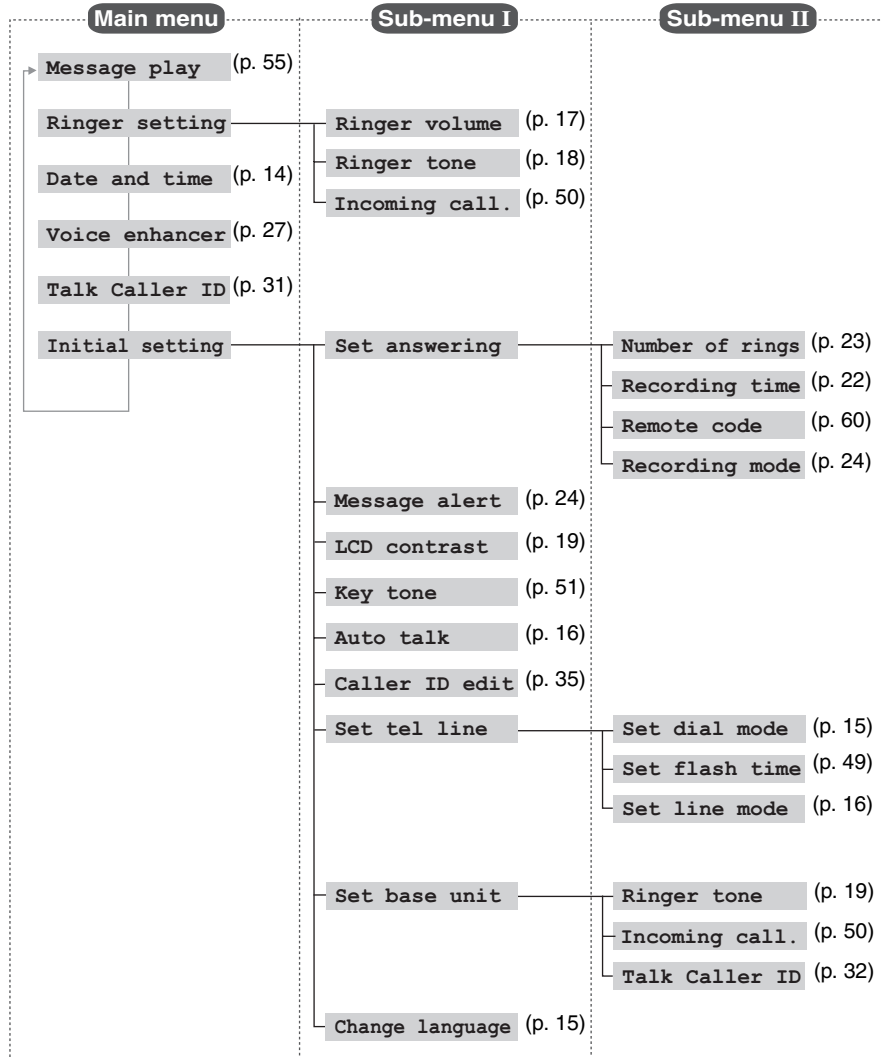
Press any buttons for 60 seconds, the unit will

If a problem occurs, an error message will be displayed on the screen and a sound.

## Function Menu Table **Handset**

You can use the following functions to customize your unit. See the corresponding pages for function details.

- After pressing **[MENU]**, you can also program menu items directly by pressing **[0]** to **[9]**, **[\*]** and **[#]** instead of using the soft keys (p. 66–67).



# Programmable Settings

## Date and Time **Handset**

We recommend you set the date and time so that the unit will announce the day and time each message was recorded when you play back messages.

1 Press **[MENU]**.

2 Scroll to "Date and time" by pressing **[▼]** or **[▲]**, then press **Select**.

Date and time  
↵Back ▼▲ Select↵

3 ① Enter 2 digits each for the month, day, and year. (Ex. To set May 15, 2004, enter "05 15 04".)

Date: 12.31.2004  
Time: 12:00 AM  
↵AM/PM Save↵

② Enter 4 digits for the time (hour and minute).

(Ex. To set 9:30, enter "0930".)

- If you enter a wrong number, press **[▼]** or **[▲]** to move the cursor to the incorrect number. Enter the correct number.

Example  
Date: 05.15.2004  
Time: 09:30 AM  
↵AM/PM Save↵

4 Select "AM" or "PM" by pressing **AM/PM**.

Date: 05.15.2004  
Time: 09:30 AM  
↵AM/PM Save↵

5 Press **save**.

- The date and time is set and "⓪" disappears from the base unit display.
- If the handset beeps 3 times, the date and time were not set correctly. Start again from step 3.

6 Press **[OFF]**.

- When entering the time in step 3, you cannot enter numbers greater than 12. **Do not use military time.** (To set 13:00 hours, enter "0100", then select "PM" in step 4.)

The date and time may be incorrect after a power failure. When "⓪" flashes on the base unit display, set the date and time again.

**To confirm the date and time**, repeat steps 1 and 2 above.

- The current date and time are displayed. When finished, press **[OFF]**.

### For Caller ID service users (p. 30)

- When a call is received, Caller ID information adjust the date and time if the time is incorrect.
- Caller ID information will automatically adjust the date and time for daylight saving time.
- If the date and time has not previously been set, Caller ID information will not adjust the date and time.

## Display Language **Handset**

You can select either “English” or “Spanish” as the display language. The factory preset is “English”.

1 Press **[MENU]**.

2 Scroll to “Initial setting” by pressing **[▼]** or **[▲]**, then press **select**.

Initial setting  
↵Back ▼▲ Select↵

3 Scroll to “Change language” by pressing **[▼]** or **[▲]**, then press **select**.

Change language  
↵Back ▼▲ Select↵

4 To change from English to Spanish, press **Español**.

To change from Spanish to English, press **English**.

- The display changes to the selected language.
- You can also select a language by pressing **[▼]** or **[▲]**.

Display  
:English  
↵Español Save↵

5 When Spanish is selected, press **salvar**, then press **[OFF]**.  
When English is selected, press **save**, then press **[OFF]**.

- If you select a language you cannot read, change the display language again using direct commands (p. 67).

## Dialing Mode **Handset**

If you have touch tone service, set the dialing mode to “Tone”. For rotary or pulse service, set to “Pulse”. The factory preset is “Tone”.

1 Press **[MENU]**.

2 Scroll to “Initial setting” by pressing **[▼]** or **[▲]**, then press **select**.

Initial setting  
↵Back ▼▲ Select↵

3 Scroll to “Set tel line” by pressing **[▼]** or **[▲]**, then press **select**.

Set tel line  
↵Back ▼▲ Select↵

4 Press **select** at “Set dial mode”.

Set dial mode  
↵Back ▼▲ Select↵

5 Select “Pulse” or “Tone” by pressing **[▼]** or **[▲]**.

Set dial mode  
:Tone  
↵Back ▼▲ Save↵

6 Press **save**, then press **[OFF]**.

# Programmable Settings

## Line Mode **Handset**

The line mode is preset to “B” and generally should not be adjusted. If “Line in use” on the handset and “**LINE IN USE**” on the base unit are not displayed properly, the line mode selection is incorrect. Set line mode to “A”.

1 Press **[MENU]**.

2 Scroll to “Initial setting” by pressing **[▼]** or **[▲]**, then press **select**.

Initial setting  
↵Back ▼▲ Select↵

3 Scroll to “Set tel line” by pressing **[▼]** or **[▲]**, then press **select**.

Set tel line  
↵Back ▼▲ Select↵

4 Scroll to “Set line mode” by pressing **[▼]** or **[▲]**, then press **select**.

Set line mode  
↵Back ▼▲ Select↵

5 Select “A” or “B” by pressing **[▼]** or **[▲]**.

Set line mode  
:B  
↵Back ▼▲ Save↵

6 Press **save**, then press **[OFF]**.

## Auto Talk **Handset**

The Auto Talk feature allows you to answer calls by simply lifting the handset off the base unit. You do not need to press **[📞]** or **[📞]**. The factory preset is OFF.

1 Press **[MENU]**.

2 Scroll to “Initial setting” by pressing **[▼]** or **[▲]**, then press **select**.

Initial setting  
↵Back ▼▲ Select↵

3 Scroll to “Auto talk” by pressing **[▼]** or **[▲]**, then press **select**.

Auto talk  
↵Back ▼▲ Select↵

4 Select “On” or “Off” by pressing **[▼]** or **[▲]**.

Auto talk  
:Off  
↵Back ▼▲ Save↵

5 Press **save**, then press **[OFF]**.

- In order to view Caller ID information after you lift the handset to answer a call, leave the Auto Talk feature turned off.



## Ringer Volume

You can select the handset or base unit ringer volumes to high, medium, low, or off. The factory preset is HIGH. If the handset and base unit ringer is turned off, the handset or base unit will ring at the low level for intercom calls, and will not ring for outside calls. Caller name will not be announced even if the Talking Caller ID feature is on (p. 31, 32).

### Handset ringer volume **Handset**

**1** Press **[MENU]**.

**2** Scroll to "Ringer setting" by pressing **[▼]** or **[▲]**, then press **select**.

Ringer setting  
⏮Back ▼▲ Select⏭

**3** Press **select** at "Ringer volume".

Ringer volume  
⏮Back ▼▲ Select⏭

**4** Select the desired volume level by pressing **[▼]** or **[▲]**.

- The volume will change and ring.
- The number of steps indicates the volume level.
- **To turn the ringer off**, press **[▼]** repeatedly until "Off ?" is displayed.

Ex. High  
Ringer volume  
Low ■■■■■■ High  
⏮Back ▼▲ Save⏭

**5** Press **save**.

- If the handset ringer is turned off, "Ringer off" will be displayed while not in use. If the handset is off the base unit when there are missed calls or new messages (p. 55), "Ringer off" is not displayed.
- You can adjust the ringer volume while an outside call is ringing. Press **[▼]** or **[▲]** while the handset is ringing.

### Temporary ringer off

While the handset is ringing for an outside call, you can turn the ringer off temporarily by pressing **[OFF]**. The handset will ring again as normal the next time a call is received.

# Programmable Settings

## Base unit ringer volume **Base Unit**

Make sure the base unit is not being used.

To set the ringer volume to high (preset), medium, or low, press **VOLUME [V]** or **[Λ]**.

- To increase volume, press **VOLUME [Λ]**. To decrease volume, press **VOLUME [V]**.
- To stop ringing, press **[STOP]**.

To turn the ringer off, press and hold **VOLUME [V]** until 2 beeps sound.

- “**RINGER OFF**” is displayed.

To turn the ringer on, press **VOLUME [V]** or **[Λ]**.

- The base unit will ring at low level.
- You can adjust the ringer volume while an outside call is ringing. Press **VOLUME [V]** or **[Λ]** while the base unit is ringing.

To turn the ringer off, press and hold **VOLUME [V]** for 2 beeps sound.

“**RINGER OFF**” is displayed.

## Ringer Tone

You can select the handset and base unit ringers to use one of 7 ringer patterns for outside calls. “Tone 1” to “Tone 3” are bell ringer patterns. “Melody 1” to “Melody 4” are preset melody patterns. The factory preset is “Tone 1”.

- You cannot change the ringer tone for intercom calls.
- If you subscribe to a Distinctive Ring Service (such as IDENT-A-RING) from your telephone company with 2 or 3 consecutive rings, select a bell ringer pattern (Tone 1 to 3). If you select a melody pattern, you will not be able to distinguish lines by their ringers.
- If you select one of the melody ringer patterns, the ringer will continue to sound for several seconds if:
  - the caller hangs up before you answer the call, or
  - another person answers the call using another phone connected on the same line.

## Handset ringer tone **Handset**

1 Press **[MENU]**.

2 Scroll to “Ringer setting” by pressing **[▼]** or **[▲]**, then press **Select**.

Ringer setting  
↵Back ▼▲ Select↵

3 Scroll to “Ringer tone” by pressing **[▼]** or **[▲]**, then press **Select**.

Ringer tone  
↵Back ▼▲ Select↵

4 Select the desired ringer tone by pressing **[▼]** or **[▲]**.

- The handset will ring and the ringer tone will change. If the handset ringer volume has been turned off, the handset will not ring (p. 17).
- You can also select the ringer tone by pressing **[1]** to **[7]**.

Ringer tone  
1:Tone 1  
↵Back ▼▲ Save↵

5 Press **save**, then press **[OFF]**.

## Base unit ringer tone

(use either the handset or the base unit)

### Base Unit

Make sure the base unit is not being used.

Press **VOLUME** [V] or [^], then select the desired ringer tone by pressing [1] to [7].

[1] to [3] : Bell ringer patterns                      [4] to [7] : Melody patterns

- After pressing **VOLUME** [V] or [^], the base unit will ring using the current ringer tone.
- The base unit will ring and the ringer tone will change.
- To stop ringing, press [STOP].

## Setting the base unit ringer tone by using the Handset

1 Press [MENU].

2 Scroll to "Initial setting" by pressing [▼] or [▲], then press **select**.

3 Scroll to "Set base unit" by pressing [▼] or [▲], then press **select**.

4 Press **select** at "Ringer tone".

5 Follow steps 4 and 5 of "Handset ringer tone" on page 18.

- When selecting the ringer tone, the base unit will ring. If the base unit ringer volume has been turned off, the base unit will not ring (p. 18).

## LCD Contrast Handset

There are 6 levels of LCD contrast. The factory preset is "level 3".

1 Press [MENU].

2 Scroll to "Initial setting" by pressing [▼] or [▲], then press **select**.

Initial setting  
↵Back ▼▲ Select↵

3 Scroll to "LCD contrast" by pressing [▼] or [▲], then press **select**.

LCD contrast  
↵Back ▼▲ Select↵

4 Select the desired contrast by pressing [▼] or [▲].

- The contrast will change.

Ex. Level 3  
LCD contrast  
Low ■■■ High  
↵Back ▼▲ Save↵

5 Press **save**, then press [OFF].



# Preparing the Answering System

## To review the greeting

Press **[GREETING CHECK]**.

## To erase the greeting

Press **[GREETING CHECK]**, then press **[ERASE]** while the recorded message is being played.

- The unit will answer calls with a pre-recorded greeting (see below).

## Pre-recorded greeting

If you do not record a greeting (p. 20), one of two greetings will be played when a call is received, depending on the caller's recording time (p. 22).

**To review the pre-recorded greeting, press **[GREETING CHECK]**.**

- A pre-recorded greeting will be played as follows:

- When the recording time is set to "1 minute", "2 minutes" or "3 minutes":

"Hello, we are not available now. Please leave your name and phone number after the beep. We will return your call."

- If recording time runs out, the unit will automatically switch to the "Greeting only" mode (see below), and no new messages will be recorded.

- When the recording time is set to "Greeting only":

"Hello, we are not available now. Please call again. Thank you for your call."

### **Flash Memory Message Backup (Message storage)**

Messages stored in memory will not be affected by power failures. All messages are saved until you erase them.

# Preparing the Answering System

## Caller's Recording Time **Handset**

You can select "1 minute", "2 minutes", "3 minutes" or "Greeting only" for the caller's recording time. The factory preset is "3 minutes".

**1** Press **[MENU]**.

**2** Scroll to "Initial setting" by pressing **[▼]** or **[▲]**, then press **select**.

Initial setting  
↵Back ▼▲ Select↵

**3** Press **select** at "Set answering".

Set answering  
↵Back ▼▲ Select↵

**4** Scroll to "Recording time" by pressing **[▼]** or **[▲]**, then press **select**.

Recording time  
↵Back ▼▲ Select↵

**5** Select the recording time by pressing **[▼]** or **[▲]**.

- You can also select the recording time by pressing **[1]**, **[2]**, **[3]** or **[0]** (Greeting only).

Recording time  
: 3min  
↵Back ▼▲ Save↵

**6** Press **save**, then press **[OFF]**.

If you select "Greeting only", the unit will answer calls with the greeting message, and then hang up. The unit will not record any incoming messages. The base unit will display "GO" instead of the number of messages.

# Preparing the Answering System

## Number of Rings **Handset**

You can select the number of times the unit rings before the Answering System answers a call, from "2" to "7" or "Toll saver"\*. The factory preset is "4".

1 Press **[MENU]**.

2 Scroll to "Initial setting" by pressing **[▼]** or **[▲]**, then press **select**.

Initial setting  
↓Back ▼▲ Select↓

3 Press **select** at "Set answering".

Set answering  
↓Back ▼▲ Select↓

4 Press **select** at "Number of rings".

Number of rings  
↓Back ▼▲ Select↓

5 Select the number of rings by pressing **[▼]** or **[▲]**.

- You can also select the number of rings by pressing **[0]** (Toll saver\*), or **[2]** to **[7]**.

Number of rings  
: 4  
↓Back ▼▲ Save↓

6 Press **save**, then press **[OFF]**.

### \*Toll saver

When you call the unit from a remote operation, the number of rings will tell you if there are any new messages. If the unit answers on the 2nd ring, there is at least one new message. If the unit answers on the 4th ring, there are no new messages. To save the toll charges for the call, hang up immediately when you hear the 3rd ring. The 3rd ring indicates that there are no new messages.

# Preparing the Answering System

## Recording Mode **Handset**

Two recording modes are available. The factory preset is “Standard recording (16min)”, which provides more recording time (16min) and standard sound quality. “Enhanced recording (8 min)” provides less recording time (8 min) but clearer sound quality.

1 Press **[MENU]**.

2 Scroll to “Initial setting” by pressing **[▼]** or **[▲]**, then press **select**.

Initial setting  
↵Back ▼▲ Select↵

3 Press **select** at “Set answering”.

Set answering  
↵Back ▼▲ Select↵

4 Scroll to “Recording mode” by pressing **[▼]** or **[▲]**, then press **select**.

Recording mode  
↵Back ▼▲ Select↵

5 Select the recording mode by pressing **[▼]** or **[▲]**.

- You can also select the recording mode by pressing **[1]** (Standard) or **[2]** (Enhanced).

Standard  
recording (16min)  
↵Back ▼▲ Save↵

6 Press **save**, then press **[OFF]**.

## Message Alert **Handset**

You can select whether or not the Ringer/Message Alert indicator on the handset will flash slowly when new messages have been recorded (p. 55). The factory preset is OFF.

1 Press **[MENU]**.

2 Scroll to “Initial setting” by pressing **[▼]** or **[▲]**, then press **select**.

Initial setting  
↵Back ▼▲ Select↵

3 Scroll to “Message alert” by pressing **[▼]** or **[▲]**, then press **select**.

Message alert  
↵Back ▼▲ Select↵

4 Select “On” or “Off” by pressing **[▼]** or **[▲]**.

Message alert  
:Off  
↵Back ▼▲ Save↵

5 Press **save**, then press **[OFF]**.

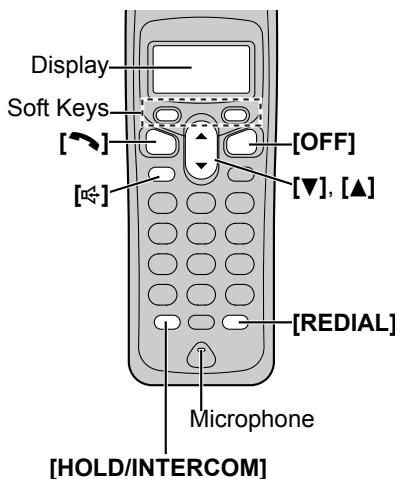
- The Ringer/Message Alert indicator will not flash for new messages while the handset is in use.
- The Ringer/Message Alert indicator acts both as a ringer indicator and as a message alert indicator. This indicator will flash rapidly when a call is received whether this feature is on or off.
- Battery operating time will be shortened when using this feature (p. 11).



# Making Calls

## Using the Handset **Handset**

- 1 Press [**📞**].
  - “Talk” is displayed.
- 2 Dial a phone number.
  - The dialed number is displayed.
  - After a few seconds, the display will show the length of the call.
- 3 To hang up, press [**OFF**] or place the handset on the base unit.



## To have a hands-free phone conversation

- 1 Press [**📞**].
  - “SP-phone” is displayed.
- 2 Dial a phone number.
  - The dialed number is displayed.
  - After a few seconds, the display will show the length of the call.
- 3 When the other party answers, talk into the microphone.
- 4 To hang up, press [**OFF**] or place the handset on the base unit.

### Hands-free Digital Duplex Speakerphone

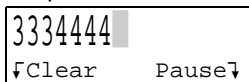
For best performance, please note the following:

- Talk alternately with the other party in a quiet room.
- If you or the other party has difficulty hearing, press [**▼**] to decrease the speaker volume.
- While talking using [**📞**], you can switch to a hands-free phone conversation by pressing [**📞**]. To switch back to the receiver, press [**📞**].

# Making Calls

## To dial after confirming the entered number

- 1 Enter a phone number.



- If you misdial, press **Clear**. Enter the correct number.
- If a pause is required when dialing, press **Pause** where needed (p. 49).
- To cancel, press **[OFF]**.

- 2 Press **[↶]** or **[↷]**.

- 3 To hang up, press **[OFF]** or place the handset on the base unit.

## To adjust the receiver/speaker volume during a conversation

There are 3 volume levels for the receiver and 6 volume levels for the speaker.

To increase volume, press **[▲]**.

To decrease volume, press **[▼]**.

Ex. Receiver volume: High  
Speaker volume: Level 6



- The display shows the current volume setting.
- If you try to increase/decrease volume when it is at the maximum/minimum level, the handset will beep 3 times.

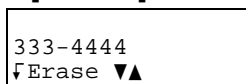
## To redial the last number dialed

Press **[↶]** or **[↷]**, then press **[REDIAL]**.

## To redial using the redial list (Memory Redial)

The last 5 phone numbers dialed are stored in the redial list.

- 1 Press **[REDIAL]**.



- The last number dialed is displayed.

- 2 Scroll to the desired number by pressing **[▼]** or **[▲]**.
  - You can also scroll down through the list by pressing **[REDIAL]**.
  - To exit the list, press **[OFF]**.

- 3 Press **[↶]** or **[↷]**.

- **To erase an item**, scroll to the item then press **Erase**.
- If "No items stored" is displayed, the list is empty.

## To put a call on hold

- 1 Press **[HOLD/INTERCOM]** during a conversation.
  - "Line on hold." is displayed.
  - To transfer the call to the base unit, see page 45.

- 2 Press **[HOLD/INTERCOM]** again.
  - "Hold" is displayed.

**To return to the call**, press **[↶]** or **[↷]**.

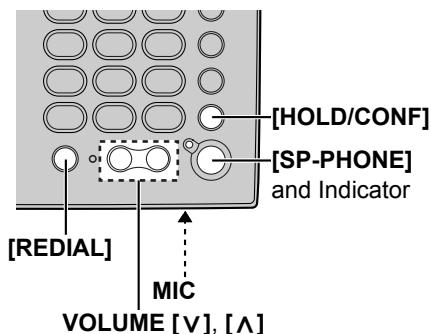
- The base unit user can also take the call by pressing **[SP-PHONE]**.
- If another phone is connected on the same line (p. 9), you can also take the call by lifting its handset.
- If a call is kept on hold for 6 minutes, an alarm tone will start to sound and the Ringer/Message Alert indicator will start to flash rapidly. After 4 additional minutes on hold, the call will be disconnected.

g a

# Making Calls

## Using the Base Unit **Base Unit**

- 1 Press **[SP-PHONE]**.
  - The SP-PHONE indicator lights.
- 2 Dial a phone number.
- 3 When the other party answers, talk into the **MIC** (microphone).
- 4 To hang up, press **[SP-PHONE]**.
  - The indicator light goes out.



- To switch to the handset while using the base unit speakerphone:
  - If the handset is off the base unit, press **[↶]** or **[↷]** on the handset, then press **[SP-PHONE]** on the base unit.
  - If the handset is on the base unit, just lift up.

### Hands-free Digital Duplex Speakerphone

For best performance, please note the following:

- Talk alternately with the other party in a quiet room.
- If you or the other party has difficulty hearing, press **VOLUME [V]** to decrease the speaker volume.

## To adjust the speaker volume during a conversation

To increase volume, press **VOLUME [Λ]**.

To decrease volume, press **VOLUME [V]**.

- There are 8 volume levels. If you try to increase/decrease volume when it is at the maximum/minimum level, the base unit will beep 3 times.

## To redial the last number dialed

Press **[SP-PHONE]**, then press **[REDIAL]**.

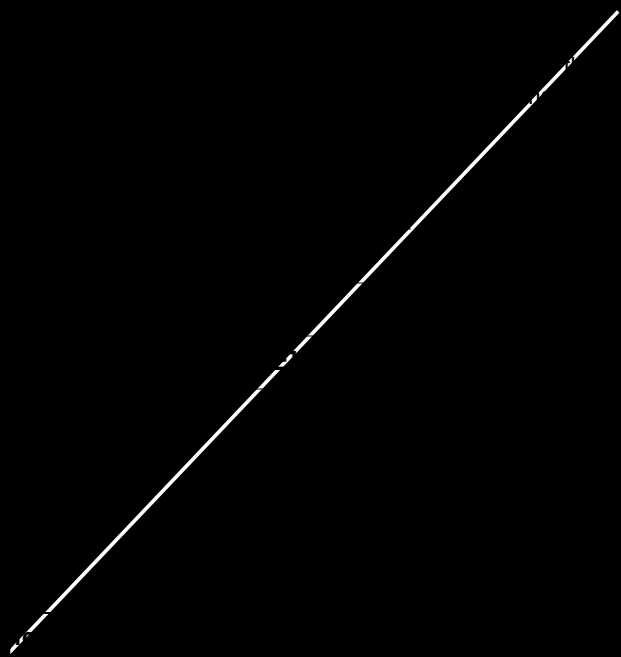
## To put a call on hold

Press **[HOLD/CONF]** during a conversation.

- The SP-PHONE indicator flashes.

To return to the call, press **[SP-PHONE]**.

- The handset user can also take the call by pressing **[↶]** or **[↷]**.
- If another phone is connected on the same line (p. 9), you can also take the call by lifting its handset.
- If a call is kept on hold for 6 minutes, an alarm tone will start to sound. After 4 additional minutes on hold, the call will be disconnected.



# Caller ID Service

This unit is compatible with Caller ID services offered by your telephone company. If you subscribe to Caller ID, caller names and phone numbers will be displayed and recorded in the Caller List.

## How Caller ID information is displayed and announced

When a call comes in, the unit will ring and Caller ID information will be received. The handset display will show the caller's information, then the handset and base unit will announce the displayed name (ex. "Call from ROBINSON, TINA") following every ring (**Talking Caller ID feature**, p. 31).

Example

ROBINSON, TINA 1-555-222-3333
----------------------------------

- After you answer the call, the display will show the length of the call.
- The handset and base unit announce the caller's name repeatedly until the call is answered.
- If the unit does not receive Caller ID information, one of the following will be displayed:

Display	Meaning
Out of area	The caller dialed from an area which does not provide Caller ID service.
Private caller	The caller requested not to send his/her information.
Long distance	The caller made a long distance call.

- Depending on the radio communications with the base unit, the handset may not display Caller ID information immediately after the first ring.
- If your unit is connected to a PBX which does not support Caller ID, you cannot access Caller ID service.
- Name display service may not be available in some areas. For further information, please contact your telephone company.
- If you subscribe to both Caller ID and Call Waiting with Caller ID services (CWID), when a second call is received while talking, a call waiting tone will be heard and the second caller's information will be displayed on the handset in use (p. 48). Contact your telephone company for details about availability in your area, and to verify that CWID is activated on your telephone line.

## Talking Caller ID

To use this feature, you need to subscribe to Caller ID. For further information, please contact your telephone company.

- If the unit does not receive Caller ID information, the unit will announce “Call from out of area”, “Call from private caller”, or “Call from long distance”. If a call is received from an area where name display service is not available, “Number available” will be announced.
- If the ringer volume of the handset and base unit is off, caller names will not be announced. The announcement is heard at the handset or base unit ringer volume (p. 17, 18).
- If this feature is not turned on, caller names will not be announced (see below, p. 32).
- If you have Call Waiting service, the second caller’s information will be displayed but not announced (For Call Waiting Service Users, page 48).
- Name pronunciation may vary. Name pronunciation quality is based on names most commonly used in the United States.
- The unit will announce each letter of abbreviations, such as “Co.” and “Inc.”.
- Caller ID supports names of up to 15 letters. If the caller’s name has more than 15 letters, the name will not be displayed or announced correctly.
- If you subscribe to a Distinctive Ring Service (such as IDENT-A-RING) from your telephone company with 2 or 3 consecutive rings, your unit may mute one or more of the rings in order to announce the name of the caller.

## To turn Talking Caller ID on or off

You can turn Talking Caller ID on or off for the handset and base unit separately. If this feature is off, the unit will not announce caller names. The factory preset is ON.

### Handset Talking Caller ID feature **Handset**

**1** Press **[MENU]**.

**2** Scroll to “Talk Caller ID” by pressing **[▼]** or **[▲]**, then press **select**.

Talk Caller ID  
⏮Back ▼▲ Select⏭

**3** Select “Off” or “On” by pressing **[▼]** or **[▲]**.

Talk Caller ID  
:On  
⏮Back ▼▲ Save⏭

**4** Press **save**, then press **[OFF]**.

# Caller ID Service

## Base unit Talking Caller ID feature **Handset**

This feature must be turned on or off for the base unit by using the handset.

1 Press **[MENU]**.

2 Scroll to "Initial setting" by pressing **[▼]** or **[▲]**, then press **select**.

Initial setting  
↵Back ▼▲ Select↵

3 Scroll to "Set base unit" by pressing **[▼]** or **[▲]**, then press **select**.

Set base unit  
↵Back ▼▲ Select↵

4 Scroll to "Talk Caller ID" by pressing **[▼]** or **[▲]**, then press **select**.

Talk Caller ID  
↵Back ▼▲ Select↵

5 Select "Off" or "On" by pressing **[▼]** or **[▲]**.

Talk Caller ID  
:On  
↵Back ▼▲ Save↵

6 Press **save**, then press **[OFF]**.

## Using the Caller List

The unit can record information up to 50 different callers and store this information in the Caller List. Caller information is sorted by the most recent call to the oldest. When the 51<sup>st</sup> call is received, the information from the 1<sup>st</sup> call is deleted.

The unit will also tell you how many calls you missed while you were out or unavailable to answer the phone.

Handset on the base unit

2 missed calls — ①  
Charging

Handset off the base unit

2 missed calls — ①  
Rcvd Phone  
↵calls book ↵  
②

① The display will show the number of calls you missed.

② Press **Rcvd calls** to review other calls logged in the Caller List.

- If there are no items in the Caller List, "Rcvd calls" will not be displayed.
- After viewing the missed call entries, "missed calls" will disappear from the display.

- When new messages have been recorded (p. 55), "New message" will be displayed in place of missed calls display.



## Viewing the Caller List **Handset**

- 1 Press **Rcvd calls**, [**▼**], or [**▲**] to enter the Caller List.

Ex. 2 calls missed.

2 missed calls  
**Rcvd** Phone  
↓ **calls** book ↓

2 missed calls  
▼▲=Scroll list  
↓ All erase

- 2 To search from the most recent call, press [**▼**].  
To search from the oldest call, press [**▲**].
  - The caller's name, number and the time and date of the call are displayed. Name and phone number are alternately displayed as shown on the right.

Example

SMITH, JACK  
3:10P JUN.29  
↓ Erase Select ↓

1-555-333-4444  
3:10P JUN.29  
↓ Erase Select ↓

- 3 Press [**OFF**] to exit the list.

- If there is no name information for a caller, the display will only show the phone number.
- If you do not press any buttons for 60 seconds, the unit will exit the Caller List.

### What “√” means

“√” indicates you have already viewed this calling information or answered the call. If the same caller calls again, the call entry with the “√” will be replaced with the new call entry.

SMITH, JACK  
3:10P JUN.29 √

### If a caller calls more than once

The number of times the same caller called is displayed (“x2” to “x9”). The date and time of the most recent call will be recorded. After viewing a caller's information, “x2” to “x9” will be replaced with “√”.

Ex. Called 2 times.

TURNER, CINDY  
11:20A JUN.12 x2

## Calling Back from the Caller List **Handset**

- 1 Press **Rcvd calls**, [**▼**], or [**▲**] to enter the Caller List.

- 2 Scroll to the desired caller by pressing [**▼**] or [**▲**].

- 3 Press [**↶**] or [**☎**].

- The phone number is dialed.

- In some cases, you may have to edit the number before dialing (p. 34).  
(Ex. You may have to delete “1” and the area code.)
- If a phone number is not displayed in the caller information, you cannot call that caller back from the Caller List.

# Using the Caller List

## Editing the Caller's Phone Number **Handset**

You can edit a phone number in the Caller List by removing its area code and/or the long distance code "1".

Once you call back an edited number, this unit can automatically edit incoming phone numbers from the same area code in the Caller List and each time you receive a call (**Caller ID Number Auto Edit**, page 35).

**1** Press **Rcvd calls**, [▼], or [▲] to enter the Caller List.

**2** Scroll to the desired caller by pressing [▼] or [▲].

PARKER, FRED  
11:20A JAN.12  
↓Erase    Select↓

1-555-321-5555  
11:20A JAN.12  
↓Erase    Select↓

**3** Press **Select**.

**4** Press **Edit** repeatedly until the number is shown in the desired format.

- Each time you press **Edit**, the number is rearranged into one of 3 patterns.

Ⓐ Phone no.

Ⓑ Area code — Phone no.

Ⓒ 1—Area code — Phone no.

- The order in which patterns Ⓐ–Ⓒ are displayed depends on how the telephone number is displayed in step 2.

Ⓐ 321-5555  
↓Edit    Save↓

Ⓑ 555-321-5555  
↓Edit    Save↓

Ⓒ 1-555-321-5555  
↓Edit    Save↓

**5** To call the edited number, press [↶] or [↷].

- If Caller ID Number Auto Edit is turned on (factory preset is on), phone numbers with the same area code as the number you edited will now be edited in the Caller List and each time you receive a call.
- You can press **[OFF]** immediately after pressing [↶] or [↷] if you wish to activate the Auto Edit feature without actually dialing the number you just edited.

**To save the edited number into the phone book, press **Save**.**

- If there is no name information, see "Storing Caller Information in the Phone Book" on page 36, from step 4.
- Even if the Auto Edit feature is turned on, this feature will not be activated by saving the edited number in the phone book.

## Caller ID Number Auto Edit **Handset**

Once you call back an edited number (p. 34), this unit can automatically edit incoming phone numbers from the same area code in the Caller List and each time you receive a call. For example, it can ignore the area code of calls originating from your area code, so that you can call these numbers from the Caller List without dialing the area code.

**To activate this feature**, you must edit a caller's phone number in the Caller List (p. 34) by selecting pattern ①, ②, or ③, then make a call to that number. Calls from numbers in that area code will be edited automatically. The unit can remember up to 4 area codes to be edited according to patterns ① and ②.

When more than 5 area codes are edited, older area codes are reset to pattern ③. Phone numbers from the 4 most recently edited area codes will be automatically edited.

You can turn this feature on or off using the handset. The factory preset is ON.

### To turn Caller ID Number Auto Edit on or off

1 Press **[MENU]**.

2 Scroll to "Initial setting" by pressing **[▼]** or **[▲]**, then press **select**.

Initial setting  
↓Back ▼▲ Select↓

3 Scroll to "Caller ID edit" by pressing **[▼]** or **[▲]**, then press **select**.

Caller ID edit  
↓Back ▼▲ Select↓

4 Select "Off" or "On" by pressing **[▼]** or **[▲]**.

Auto edit  
:On  
↓Back ▼▲ Save↓

5 Press **save**, then press **[OFF]**.

- If you fail to reach your destination when making a call, the phone number you dialed might have an incorrect pattern. Edit the phone number with another pattern (p. 34).
- When this feature is turned off, the unit will still be able to display Caller ID, but incoming Caller ID numbers will not be automatically edited.
- If you move to another area, you may need to turn this feature off to erase the previously edited area codes. To use this feature again, turn it on and reprogram the area codes you want to edit once again.

# Using the Caller List

## Storing Caller Information in the Phone Book

### Handset

Caller names and phone numbers that are in the Caller List can be stored in the phone book.

- 1 Press **Rcvd calls**, **[▼]**, or **[▲]** to enter the Caller List.

2 missed calls  
**Rcvd** Phone  
**↓calls** book ↓

2 missed calls  
**▼▲=Scroll list**  
**↓All erase**

- 2 Scroll to the desired caller by pressing **[▼]** or **[▲]**.

TURNER, CINDY  
11:00A JUN.12 x3  
Erase Select



- 3 Press **select**.
- If the number requires editing, see page 34.

- 4 Press **save**.

You can enter a name by performing the following steps:

- (1) enter the name (p. 39),
- (2) press **[▼]**, and
- (3) press **save**.

— If a name is not required, press **[▼]**, then press **save**.

- To continue storing other items, repeat from step 2.
- To exit programming mode, press **[OFF]**.

- You cannot store Caller List item in the phone book if a phone number is not displayed.

## Erasing Caller Information **Handset**

### To erase a specific caller

- 1 Press **Rcvd calls**, [▼], or [▲] to enter the Caller List.

```

2 missed calls
Rcvd      Phone
↓calls    book ↓
    
```

```

2 missed calls
▼▲=Scroll list
↓All erase
    
```

- 2 Scroll to the desired caller by pressing [▼] or [▲], then press **Erase**.
  - To erase other items, repeat step 2.
  - To exit the Caller List, press **[OFF]**.

```

REAGAN,TOM
12:20A JUN.12
↓Erase    Select↓
    
```

```

Erased
    
```

### To erase all entries

Before erasing all entries, make sure that you have viewed all missed calls.

- 1 Press **Rcvd calls**, [▼], or [▲] to enter the Caller List.

```

Rcvd      Phone
↓calls    book ↓
    
```

- 2 Press **All erase**.

```

0 missed call
▼▲=Scroll list
↓All erase
    
```

- 3 Press **Yes**.
  - All entries in your Caller List are erased.

```

All erase?
↓No          Yes↓
    
```

```

All erased
    
```

- To cancel erasing, press **No** after step 2.

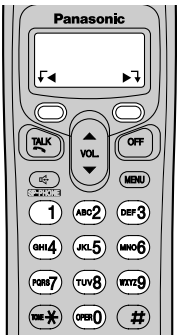


Selecting characters to enter names

Enter names using the dialing buttons. Press each button until the desired character is displayed.

- Pressing each button selects a character in the order shown below.

Keys	Characters	Keys	Characters
[1]	# & ' ( ) * , - . / 1	[6]	m n o M N O 6
[2]	a b c A B C 2	[7]	p q r s P Q R S 7
[3]	d e f D E F 3	[8]	t u v T U V 8
[4]	g h i G H I 4	[9]	w x y z W X Y Z 9
[5]	j k l J K L 5	[0]	0 Space
◀	Erases the character to the left.		
▶	Moves the cursor to the right. (To enter another character using the same number key, move the cursor to the next space.)		



Telephone System

For example, to enter “Tom”:

1 Press [8] four times.	<div>T</div>
2 Press [6] three times, then press ▶ to move the cursor.	<div>To</div>
3 Press [6] once.	<div>Tom</div>

If you make a mistake when entering a name or number

Use ◀ to erase the incorrect character. Each time you press ◀, a character is erased. Re-enter the correct character. To erase all characters, press and hold ◀.

# Phone Book

## Dialing from the Phone Book **Handset**

1 Press **Phone book**.

2 Press **Search**.

Phone book  
7 items  
↵Add      Search↵

3 Scroll to the desired item. To scroll down, press [▼]. To scroll up, press [▲].

0-9=Name search  
▼▲=Scroll list

Phone book items are sorted in the following order:	
1	Alphabet letters (Alphabetical)
2	Space & ' ( ) , - . /
3	Numbers 0 to 9
4	☎ *
5	Telephone numbers (If no name is stored)

4 Press [↵] or [☎].

- The displayed phone number is dialed.

Frank  
444-5555  
↵Erase      Edit↵

- If “No items stored” is displayed in step 1, the phone book is empty.
- To exit the phone book, press [OFF].
- To view a phone number over 16 digits long, repeat steps 1 to 3, then press **Edit** and then [▼]. When finished, press [OFF].
- To quickly search the desired item, press [▼] or [▲] after step 1.

### To search for a name by initial

1. Press **Phone book**.

2. Press **Search**.

3. Press the dialing button for the first letter of the desired name until any name with the same initial is displayed (see the Index on page 41).  
Ex. To find “Frank”, press [3] repeatedly until the first item under “F” is displayed.
- If there are no items beginning with the character you selected, the first item in the next alphabetical index will be displayed.
4. Press [▼] repeatedly until the desired name is displayed.



[5]

## Chain Dial

You can dial a chain of numbers to make a call. This feature allows you to dial an access number that automatically dials your number from the phone book.

Ex. Using a long distance number:

- To prevent misdialing, we recommend storing numbers. For example, store 1-555-1234 and your PIN when storing in the phone book.
1. Search and dial from phone book: 1-555-1234 (number).
  - The voice guidance may be announced.
  2. Search and dial from phone book: 1234.
  3. Search and dial from phone book: 1-555-1234.

---

**1 While you are on a call;**  
Press **[MENU]**.

---

**2 Search for the desired item by pressing**  
**[▲].**

- To search for an item by name.

---

**3 Press Call.**

- The phone number is displayed.
- If required, request the PIN for the numbers.

- 
- If you have a PIN, press **[MENU]**.

# Phone Book

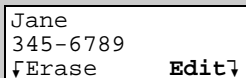
## Editing an Item in the Phone Book **Handset**

1 Press **Phone book**.

2 Press **Search**.

3 Scroll to the desired item by pressing [▼] or [▲], then press **Edit**.


- To search for the item by initial, see page 40.



Jane  
345-6789  
↵ Erase Edit ↵

4 Edit the name (p. 39), then press [▼].

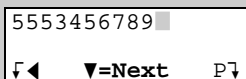
- If you do not need to change the name, press [▼] then go to step 5.



Jane Walker  
↵ ◀ ▼=Next ▶ ↵

5 Edit the phone number, then press [▼].

- If you do not need to change the number, press [▼] then go to step 6.
- Each time you press ◀, a digit is erased. To erase all of the digits, press and hold ◀.



5553456789  
↵ ◀ ▼=Next P ↵

6 Press **Save**.

- To continue editing other items, repeat from step 3.

7 Press **[OFF]**.

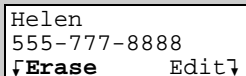
## Erasing an Item in the Phone Book **Handset**

1 Press **Phone book**.

2 Press **Search**.

3 Scroll to the desired item by pressing [▼] or [▲], then press **Erase**.

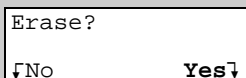
- To search for the item by initial, see page 40.



Helen  
555-777-8888  
↵ Erase Edit ↵

4 Press **Yes**.

- To erase other items, repeat from step 3.



Erase?  
↵ No Yes ↵

5 Press **[OFF]**.

- To cancel erasing, press **No** after step 3.

# Intercom

Intercom calls can be made between the handset and the base unit.

## Making Intercom Calls

### From Handset

<b>1</b> Press <b>[HOLD/INTERCOM]</b> . <ul style="list-style-type: none"><li>• The base unit will ring for 1 minute.</li><li>• To stop paging, press <b>[OFF]</b>.</li></ul>	<div>Calling Base</div>
<b>2</b> When the paged party answers, start talking. <ul style="list-style-type: none"><li>• You can switch to the speaker by pressing <b>[🔊]</b>. To switch back to the receiver, press <b>[🔇]</b>.</li></ul>	<div>Intercom 00-00-05 Mute🔇</div>
<b>3</b> To disconnect the intercom, press <b>[OFF]</b> .	

### From Base Unit

Using this feature, you can also locate a misplaced handset.

<b>1</b> Press <b>[LOCATOR/INTERCOM]</b> . <ul style="list-style-type: none"><li>• The SP-PHONE indicator lights.</li><li>• The handset will ring for 1 minute.</li><li>• To stop paging, press <b>[SP-PHONE]</b> or <b>[LOCATOR/INTERCOM]</b>.</li></ul>
<b>2</b> When the paged party answers, talk into the <b>MIC</b> .
<b>3</b> To disconnect the intercom, press <b>[SP-PHONE]</b> or <b>[LOCATOR/INTERCOM]</b> . <ul style="list-style-type: none"><li>• The indicator light goes out.</li></ul>

**During an intercom call:**

- If you have difficulty hearing while using the handset speakerphone and base unit speaker, decrease the speaker volume by pressing **VOLUME [V]** on the base unit or **[▼]** on the handset.
- If an incoming call is being received, you will hear two tones (incoming call tone, page 50) and “**LINE IN USE**” will flash rapidly on the base unit.  
To answer the call;
  - if using the handset, press **[OFF]**, then **[🔇]** or **[🔊]**.
  - if using the base unit, press **[SP-PHONE]** twice.



# Intercom

---

## Answering Intercom Calls

### Handset

When a handset is paged, it rings and the Ringer/Message Alert indicator flashes rapidly.

**1** Press [, [] or **[HOLD/INTERCOM]**.

- You can also answer a call by pressing any button except **[▼]**, **[▲]** or **[OFF]**.

Call from Base

**2** To disconnect the intercom, press **[OFF]**.

---

### Base Unit

When the base unit is being paged, it rings.

**1** Press **[SP-PHONE]** or **[LOCATOR/INTERCOM]**.

**2** To disconnect the intercom, press **[SP-PHONE]** or **[LOCATOR/INTERCOM]**.

---

- When the ringer volume is turned off (p. 17, 18), the handset and the base unit will ring at the low level for intercom calls.
- You cannot change the ringer tone for intercom calls.

# Transferring a Call

You can transfer an outside call to the base unit or the handset.

## From the \_\_\_\_\_ to the \_\_\_\_\_

### 1 *Handset:*

(1) During a call, press **[HOLD/INTERCOM]**.

- The call is put on hold.

(2) Press **Base**.

(3) Wait for the paged party to answer, then you can announce the transfer.

- After the paged party answers, "Intercom hold" is displayed.
- If the paged party does not answer, press **[↶]** or **[↷]** to return to the outside call.

### 2 *Base unit:*

Press **[SP-PHONE]** or **[LOCATOR/INTERCOM]** to answer the page.

### 3 *Handset:* To complete the transfer, press **[OFF]**.

## From the \_\_\_\_\_ to the \_\_\_\_\_

### 1 *Base unit:*

During a call, press **[LOCATOR/INTERCOM]**.

- The call is put on hold.
- If the paged party does not answer, press **[LOCATOR/INTERCOM]** to return to the outside call.

### 2 *Handset:*

Press **[↶]**, **[↷]** or **[HOLD/INTERCOM]** to answer the page.

- You can also answer a call by pressing any button except **[▼]**, **[▲]** or **[OFF]**.

### 3 *Base unit:* To complete the transfer, press **[SP-PHONE]**.ndss

# Transferring a Call

## Quick call transfer

You can transfer a call without waiting for the paged party to answer.

### Handset

- During a call, press **[HOLD/INTERCOM]**, then press **Base**.
- Press **[OFF]** to hang up.

### Unit

- During a call, press **[LOCATOR/INTERCOM]**.
- Press **[SP-PHONE]** to hang up.

The call is transferred directly.  
To answer the transferred call by pressing **[↶]**, **[↷]** or **[SP-PHONE]**, the transfer is complete.  
To return to the outside call:  
Press **[↶]** or **[↷]** to return to the outside call.  
Press **[SP-PHONE]** to return to the outside call.  
Within 60 seconds after you hang up, your call is returned to your phone. You may speak to the **[SP-PHONE]**.  
After 60 seconds, the call will be disconnected.

# Conference Calls

While you are talking with an outside caller, the base unit user or the handset user can join the conversation and establish a conference call.

## Handset

- 1 During a call, press **[HOLD/INTERCOM]**.
  - The call is put on hold.
- 2 Press **Base**.
- 3 When the paged party answers, press **CONF** on your unit to make a conference call.
  - “Conference” is displayed during a conference call.

## Base Unit

- 1 During a call, press **[LOCATOR/INTERCOM]**.
  - The call is put on hold.
- 2 When the paged party answers, press **[HOLD/CONF]** on your unit to make a conference call.

- To leave the conference, press **[OFF]** on the handset or press **[SP-PHONE]** on the base unit. The two other parties can continue the conversation.
- During a conference, the outside call can be placed on hold by pressing **[HOLD/INTERCOM]** on the handset or **[HOLD/CONF]** on the base unit. Internal communications are not suspended. Only the person who placed the call on hold can resume the full conference by pressing **CONF** on the handset or **[HOLD/CONF]** on the base unit.

## Call Share

This feature allows the base unit or the handset to join an existing outside call.

### To join a conversation (Call Share)

#### Handset

Press **[📞]** or **[📞]**.

- “Conference” is displayed.

#### Base Unit

Press **[SP-PHONE]**.

# Special Features

## Temporary Tone Dialing

(For Rotary or Pulse Service Users) **Handset** **Base Unit**

Press [ \* ] (TONE) before entering access numbers which require tone dialing.

- The dialing mode changes to tone. You can enter numbers to access an answering service, electronic banking service, etc. When you hang up, the dialing mode will return to pulse.

## Muting Your Conversation

During a call, you can mute your phone so the other party cannot listen to you. When muting your conversation, you can hear the other party.

**Handset** Press **Mute**.

- “Mute” will flash.
- **To release the mute**, press **Mute** again.
- If you press [↶] or [↷] to switch between the receiver and speaker, the mute will be released.

Talk 00-00-30 f (VE)	Mute
----------------------------	------

**Base Unit** Press [MUTE].

- The SP-PHONE indicator flashes.
- **To release the mute**, press [MUTE] again.

## For Call Waiting Service Users

**Handset** **Base Unit**

Press [FLASH/CALL WAIT] if you hear a call waiting tone during a conversation.

- The first call is put on hold and you can answer the second call.
- To return to the first caller, press [FLASH/CALL WAIT] again.
- Call Waiting service cannot be used when the first call is put on hold, or the Answering System is handling a call.
- If this function does not operate properly, consult your telephone company for details.

## Call Waiting Caller ID display **Handset**

If you subscribe to both Caller ID and Call Waiting with Caller ID services (CWID), when a second call is received while talking, the second caller's information will be displayed. After you hear a call waiting tone while talking, the display shows the caller's name with the phone number and “----Waiting-----”.

BROWN, NANCY 1-555-666-7777 ----Waiting-----
--

- Contact your telephone company for details about availability in your area, and to verify that CWID is activated on your telephone line.
- The caller's information will only be shown on the display of the handset which is on the outside call.
- The second caller's name will not be announced even if the Talking Caller ID feature is on (p. 31).



# Using the PAUSE Key

## (For PBX Line/Long Distance Calls) Handset

We recommend you press **Pause** or **P** if a pause is required for dial with a PBX or to make a long distance call.

Ex. Line access number **[9]** (PBX)

**[9]** ➡ **Pause** or **P** ➡ **Phone number**

- Pressing **Pause** or **P** once creates a 3.5 second pause. This prevents misdialing when you dial after confirming the entered number (p. 26) or dial a stored number (p. 40, 41).
- Pressing **Pause** or **P** more than once increases the length of the pause between numbers.

Example

9P15556667777

⏮ Clear ⏭ Pause⏮

OR

9P15551234567

⏮ ⏭=Next P⏮

## FLASH Button Handset Base Unit

Pressing **[FLASH/CALL WAIT]** allows you to use special features of your host PBX such as transferring an extension call, or accessing optional telephone services such as call waiting.

- Pressing **[FLASH/CALL WAIT]** cancels temporary Tone Dialing mode or the mute (p. 48).

## Selecting the flash time Handset

The flash time required depends on your telephone exchange or host PBX. You can select the following flash times: “700, 600, 400, 300, 250, 110, 100 or 90 ms (milliseconds)”. The factory preset is “700 ms”.

- If PBX functions do not work correctly, consult your PBX supplier for the correct settings.

1 Press **[MENU]**.

2 Scroll to “Initial setting” by pressing **[▼]** or **[▲]**, then press **Select**.

3 Scroll to “Set tel line” by pressing **[▼]** or **[▲]**, then press **Select**.

4 Scroll to “Set flash time” by pressing **[▼]** or **[▲]**, then press **Select**.

5 Select the desired time by pressing **[▼]** or **[▲]**.

6 Press **Save**, then press **[OFF]**.

Initial setting

⏮ Back ▼▲ Select⏮

Set tel line

⏮ Back ▼▲ Select⏮

Set flash time

⏮ Back ▼▲ Select⏮

Set flash time

:700ms

⏮ Back ▼▲ Save⏮

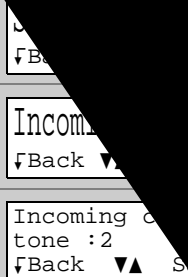
the  
If the  
the h

## Hands

- 1 Press [M].
- 2 Scroll to "Ring" or [▲], then press select.
- 3 Scroll to "Incoming" or [▲], then press select.
- 4 Select "On", "Off" or "2" by pressing [▼] or [▲].
- 5 Press save, then press [OFF].

## Base unit incoming call tone

- 1 Press [MENU].
- 2 Scroll to "Initial setting" by pressing [▼] or [▲], then press select.
- 3 Scroll to "Set base unit" by pressing [▼] or [▲], then press select.
- 4 Scroll to "Incoming call." by pressing [▼] or [▲], then press select.
- 5 Select "On", "Off" or "2" by pressing [▼] or [▲].
- 6 Press save, then press [OFF].

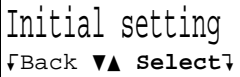


Key Tone **Handset**

You can select whether or not the handset keys will sound tones (key tone, confirmation tone, error tone). The factory preset is ON.

1 Press **[MENU]**.

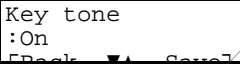
2 Scroll to “Initial setting” by pressing **[▼]** or **[▲]**, then press **select**.



3 Scroll to “Key tone” by pressing **[▼]** or **[▲]**, then press **select**.



4 Select “Off” or “On” by pressing **[▼]** or **[▲]**.



# Automatic Answering System

When the unit answers a call, a greeting message and the caller's message is recorded.

- The total recording time of all messages (greeting and memo) is **about 16 minutes**. If messages are recorded, the time may be shortened by up to 3 minutes.
- To select the caller's recording time, see page 14.
- A maximum of 64 messages (including greeting and memo message) can be recorded.

## Setting the Unit to Answer Calls

Press **[ANSWER ON]** to turn on the Answering System.

- The indicator lights and the unit announces "Answer set" and current day and time. If "Answer set. Set time" is heard, set the date and time (p. 14).
- The unit will announce the remaining recording time if it is less than 3 minutes.
- When no recording time is available, you will need to erase any unnecessary messages before new messages can be recorded (p. 57).

The unit can indicate that memory is full in the following ways:

- "Memory full" will flash on the base unit and the ANSWER ON indicator will flash rapidly when you erase a message.
- The unit will announce "Memory full" when you press **[ANSWER ON]**, **[GREETING]**, or **[MEMO]**, and after playing back a message.
- If you do not want the unit to answer calls, turn off the Answering System. The indicator lights will flash.
- You can also turn on the Answering System (p. 62).
- If you subscribe to Caller ID, you can set the date and time when a call is received and time manually (p. 14).

**1** Press **[ANSWER ON]**.

**2** Press **[GREETING]**.

**3** Press **[MEMO]**.

# Automatic Answering Operation

## Monitoring Incoming Calls **Base Unit**

While a caller is leaving a message, you can monitor the call through the base unit speaker.

- To increase the speaker volume while monitoring, press **VOLUME** [**^**]. To decrease the volume, press **VOLUME** [**v**].

To answer a call while monitoring, press **[SP-PHONE]** on the base unit or press **[↶]** or **[📞]** on the handset.

### To turn the incoming call monitoring feature off

When the base unit is not in use, press **[GREETING CHECK]**, then press **VOLUME** [**v**] repeatedly until “0” is displayed. (Make sure the Answering System is turned on.)

OR

While monitoring, press **VOLUME** [**v**] repeatedly until “0” is displayed.

- If the incoming call monitoring feature is turned off, it will remain off when the next call is monitored.
- If you adjust the speaker volume while playing back messages or using the speakerphone, the speaker volume for monitoring will be turned on again. To turn the speaker volume off, see “To turn the incoming call monitoring feature off” of above step.

# Listening to Messages

**Voice Day/Time Stamp:** During playback, the unit will announce the day and time when each message was recorded (p. 14).

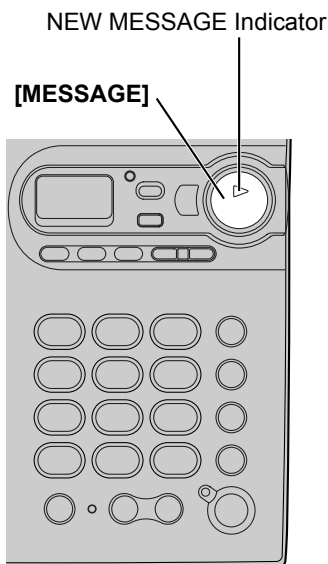
## Using the Base Unit **Base Unit**

You can see the total number of recorded messages on the base unit display. If the NEW MESSAGE indicator flashes on the base unit, new messages have been recorded.

### To play back messages

Press **[MESSAGE]**.

- The unit announces the number of new messages and only new messages are played back.
- When you have no new messages, the unit announces “No new messages. All message playback” and plays back all messages.
- When you have no messages, the unit announces “No messages”.



- During playback, the display shows the message number.
- At the end of the last message, “End of final message” is heard. The unit will announce the remaining recording time if it is less than 3 minutes.
- If a call is received during playback, the unit rings and playback stops. To answer the call, press **[SP-PHONE]**. For playback, start again from the beginning after hanging up.

## Using the Handset (Remote Operation) **Handset**

If "New message" is displayed on the handset, new messages have been recorded.

- If the Message Alert is turned on (p. 24), the Ringer/Message Alert indicator on the handset will flash slowly when new messages have been recorded and the handset is not in use.

### To play back messages

#### 1 Press [MENU].

#### 2 Press **select** at "Message play".

- The unit announces the number of new messages and only new messages are played back from the speaker. To switch to the receiver, press [↶]. To switch back to the speaker, press [↷].
- When you have no new messages, the unit announces "No new messages. All message playback" and plays back all messages.
- When you have no messages, the unit announces "No messages".
- To play all messages, press [5].
- If you do not press any button, the voice menu will start (see below).

Message play  
↶Back ▼▲ Select↷

MENU=Call back  
\*4 =Erase msg  
↶Repeat Skip↷

#### 3 To end remote operation, press [OFF].

- If a call is received during playback, the unit rings and playback stops. To answer the call, press [↶] or [↷]. For playback, start again from the beginning after hanging up.
- At the end of the last message, "End of final message" is heard. The unit will announce the remaining recording time if it is less than 3 minutes.
- If you hear "Memory full" after playback, erase unnecessary messages (p. 57).
- When memo messages are played (p. 58), "MEMO" is displayed.

### Voice menu

If you do not press any buttons at the end of the last message, the unit will announce "End of final message" and the voice menu will begin.

The unit announces, "Press 4 to play back new messages. Press 5 to play back all messages."

- You can press buttons for other playback options (p. 56) even if the voice menu has started.
- If you do not press any button within 10 seconds after the voice menu, the handset will exit remote operation.

# Listening to Messages

**For Caller ID service users (p. 30)**  
During playback using the handset, the handset display will show the name and/or number of the caller whose message is being played.

**To call back the displayed number:**  
1. During playback, press **[MENU]**.

Helen  
1-555-777-8888  
↵Repeat      Skip↵

2. Press **Call**, **[↶]** or **[↷]**.

Helen  
1-555-777-8888  
↵Edit      **Call**↵

- The unit stops playback and dials the phone number.
- If you need to edit the phone number to call back, see page 34.

## During playback **Base Unit** **Handset**

<b>To adjust the speaker volume</b>	<i>Base unit:</i> To increase volume, press <b>VOLUME [^]</b> . To decrease volume, press <b>VOLUME [v]</b> . <i>Handset:</i> To increase volume, press <b>[▲]</b> . To decrease volume, press <b>[▼]</b> . • You can also adjust the receiver volume on the handset.
<b>To repeat a message</b>	<i>Base unit:</i> Press <b>[REPEAT]</b> . <i>Handset:</i> Press <b>Repeat</b> or <b>[1]</b> . • If pressed within the first 5 seconds of playback, the previous message will be played.
<b>To skip a message</b>	<i>Base unit:</i> Press <b>[SKIP]</b> . <i>Handset:</i> Press <b>skip</b> or <b>[2]</b> .
<b>To stop playback</b>	<i>Base unit:</i> Press <b>[STOP]</b> . • To resume playback, press <b>[MESSAGE]</b> . • If you do not press any button for 60 seconds or if you press <b>[STOP]</b> again, playback mode will be canceled. <i>Handset:</i> Press <b>[9]</b> . • If you do not press any button within 15 seconds after stopping playback, the voice menu will start (p. 55).



# Erasing Messages

The unit will announce the remaining recording time after playback 3 minutes.

New messages cannot be recorded when:

- “Memory full” is heard.
- “**FULL**” flashes on the base unit.
- the ANSWER ON indicator flashes rapidly (when the Answering System is on).

Erase unnecessary messages. We recommend you erase unnecessary messages after each playback.

## Erasing a specific message

Press **[ERASE]** while the message you want to erase is being played.

- The unit beeps, then plays back the next message.
- To exit playback mode, press **[STOP]**.

Press **[\*] [4]** while the message you want to erase is being played.

- The unit beeps, then plays back the next message.
- To exit remote operation mode, press **[OFF]**.

## Erasing all messages

All recorded messages, except the greeting message, can be erased at one time.

---

**1** Press **[ERASE]** while the base unit is not being used.

- “To erase all messages, press ERASE again” is heard.

---

**2** Within 10 seconds, press **[ERASE]** again.

- The unit beeps, then announces “No messages”.
  - The base unit display shows “0”.
- 

---

**1** Press **[MENU]**.

---

**2** Press **select** at “Message play”.

---

**3** Press **[\*] [5]**.

- The unit beeps, then announces “No messages”.
  - To end remote operation, press **[OFF]**.
- 

• Information in the Caller List will not be erased. To erase caller information, see page 37.

# Recording a Memo Message

## Base Unit

You can record a voice memo message of up to 3 minutes in memory.

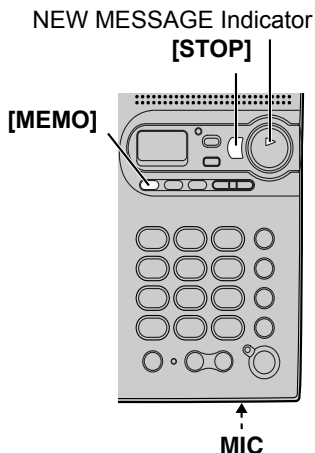
**1** Press **[MEMO]**.

**2** After the long beep, talk clearly 20 cm (8 inches) away from the **MIC**.

- The base unit display shows the elapsed recording time.
- If the elapsed recording time exceeds 99 seconds, the counter continues from 00 to indicate 100 seconds.

**3** When finished, press **[MEMO]** or **[STOP]**.

- The NEW MESSAGE indicator flashes.



- If you record for over 3 minutes in step 2, the unit will stop recording.
- If “E” is displayed, 6 beeps sound and “Your message was not recorded. Record your message again.” is announced, start again from step 1.

# Remote Operation from a Touch Tone Phone

While outside, you can operate the Answering System from any touch tone phone. A synthesized voice menu will guide you through the Answering System (p. 61).

- To skip the voice menu and operate the unit directly, see page 62.

## Summary of remote operation

Call your unit from a touch tone phone.



Enter your remote code (p. 60) during or after the greeting message.

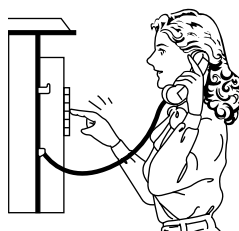
- The number of new messages is heard, and the new messages will be played.\*



After 3 seconds, the voice menu will start (p. 61). Follow the menu or enter direct commands (p. 62).



To end remote operation, hang up.



- The unit will announce the remaining recording time after playback if it is less than 3 minutes.
- The messages are saved.

\* If "No new messages" is announced, the unit has only old messages.  
If "No messages" is announced, the unit has no messages.

# Remote Operation from a Touch Tone Phone

## Remote Code **Handset**

The remote code prevents unauthorized people from accessing your unit and listening to your messages. Choose any **2-digit number (00–99)** for your remote code. The factory preset remote code is “11”. If you do not program your own remote code, you can use “11”.

**1** Press **[MENU]**.

**2** Scroll to “Initial setting” by pressing **[▼]** or **[▲]**, then press **select**.

Initial setting  
↵Back ▼▲ Select↵

**3** Press **select** at “Set answering”.

Set answering  
↵Back ▼▲ Select↵

**4** Scroll to “Remote code” by pressing **[▼]** or **[▲]**, then press **select**.

Remote code  
↵Back ▼▲ Select↵

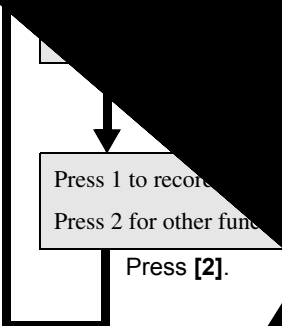
**5** Enter a **2-digit remote code (00–99)**.

Remote code  
:11  
↵Back Save↵

**6** Press **save**, then press **[OFF]**.

**To confirm the remote code**, repeat steps 1 to 4.

The remote code is displayed. When finished, press **[OFF]**.



Press 1 to record  
Press 2 for other func

Press [2].


- 3 seconds after
- The unit will
- 3 minutes
- If you hear
- If you do
- for you

# Remote Operation from a Touch Tone Phone

## Direct Remote Operation

Once you have entered the remote code, you can also control your unit by direct commands instead of using the voice menu. To end remote operation, hang up at anytime.

### Direct commands

<b>[4] :</b>	Plays back new messages.	<b>[7] :</b>	Records a greeting message. After the long beep, talk for up to 2 minutes.
<b>[5] :</b>	Plays back all messages.		
<b>[1] :</b>	Repeats the current message. <ul style="list-style-type: none"><li>• If pressed within the first 5 seconds of playback, the previous message will be played.</li></ul>	<b>[9]</b>	Recording is stopped. <ul style="list-style-type: none"><li>• The greeting is played.</li></ul>
<b>[2] :</b>	Skips the current message.	<b>[*] [4] :</b>	Erases the current message. <ul style="list-style-type: none"><li>• A short beep will sound and the next message will be played.</li></ul>
<b>[9] :</b>	Stops the current operation. <ul style="list-style-type: none"><li>• To resume, enter a direct command within 15 seconds, or the voice menu will start (p. 61).</li></ul>	<b>[*] [5] :</b>	Erases all messages. <ul style="list-style-type: none"><li>• A long beep will sound and "No messages" will be heard.</li></ul>
		<b>[0] :</b>	Turns off the Answering System. <ul style="list-style-type: none"><li>• The unit hangs up.</li></ul>

## To turn on the Answering System:

Call your unit and wait for 15 rings.

- The unit will answer and the greeting will be played.
- The Answering System will be turned on. Hang up or enter the remote code for other options.
- When turning on the Answering System using a rotary or pulse service telephone, you cannot enter the remote code for other options.

## Skipping the greeting

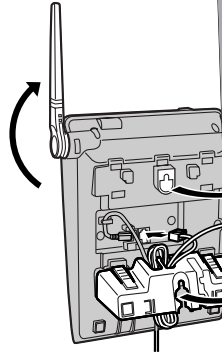
After calling your unit, press [\*] during the greeting.

- The unit skips the rest of the greeting and you can start recording your message after the long beep.

phone plate.

- 4** Connect the telephone line.  
Mount the unit, then  
hang the handset down.

- Raise the antenna



- 5** To charge the handset

Rest the handset on  
the charge contacts (1)  
push the top of the  
hook snaps into  
the top of the handset

- The CHARGE indicator  
the unit beeps once.

on  
ove

(2)

(2)

ck

le

hen

tion

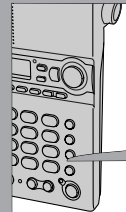
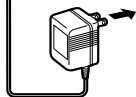
face

o

(2)

(1)

to Power  
Outlet



# Belt Clip

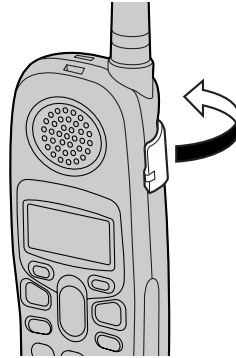
---

You can hang the handset on your belt or pocket using the included belt clip.

## To attach the belt clip



## To remove the belt clip



# Shoulder Rest Attachment

---

Use the shoulder rest attachment if you need to keep your hands free during phone conversation.

## To attach the shoulder rest attachment

Attach the included belt clip to the handset (see above), then attach the shoulder rest attachment to the belt clip as shown below. You will hear a click when the shoulder rest attachment is in place.

## To remove the shoulder rest attachment

Slide the belt clip in the opposite direction.

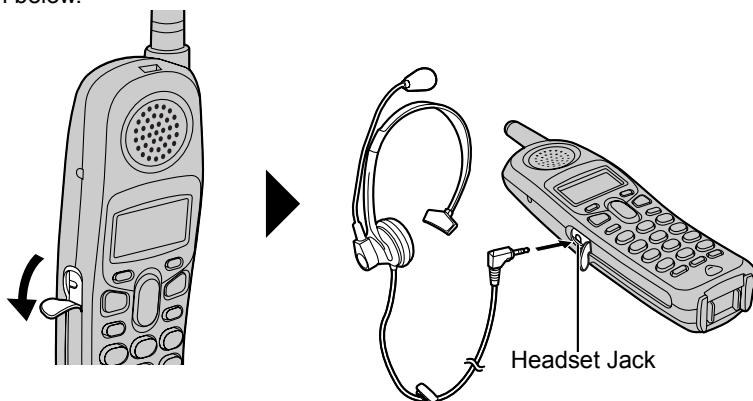


# Optional Headset

Connecting an optional headset to the handset allows hands-free phone conversation. Please use only a Panasonic KX-TCA60, KX-TCA86, KX-TCA88, KX-TCA88HA, KX-TCA91, KX-TCA92, or KX-TCA98 headset. To order, call the accessories telephone number on page 2.

## Connecting an optional headset

Open the headset jack cover, and insert the headset plug into the headset jack as shown below.



- Headset sold separately. Model shown here is KX-TCA88.

### **To switch to the speakerphone while using the headset:**

Press [**⏮**]. To return to the headset, press [**⏭**].

# Direct Commands

## Handset

After pressing **[MENU]**, you can also program menu items directly by pressing (**[0]** to **[9]**, **[\*]** and **[#]**) instead of using the soft keys.

Menu item	Command	Selection items	Page
Ringer volume	<b>[1] [1]</b>	<b>[0]</b> : Off <b>[1]</b> : Low <b>[2]</b> : Medium <b>[3]</b> : High	p. 17
Ringer tone (for handset)	<b>[1] [2]</b>	<b>[1]–[3]</b> : Tone pattern 1–3 <b>[4]–[7]</b> : Melody pattern 1–4	p. 18
Incoming call tone (for handset)	<b>[1] [3]</b>	<b>[1]</b> : On <b>[2]</b> : Twice <b>[0]</b> : Off	p. 50
Message play	<b>[2]</b>		p. 55
Date and time	<b>[4]</b>	Go to Step 3 on page 14.	—
Voice enhancer	<b>[5]</b>	<b>[1]</b> : On <b>[0]</b> : Off	p. 27
Talking Caller ID (for handset)	<b>[9]</b>	<b>[1]</b> : On <b>[0]</b> : Off	p. 31
LCD contrast	<b>[0] [1]</b>	<b>[1]–[6]</b> : Level 1–6	p. 19
Key tone	<b>[0] [2]</b>	<b>[1]</b> : On <b>[0]</b> : Off	p. 51
Auto talk	<b>[0] [3]</b>	<b>[1]</b> : On <b>[0]</b> : Off	p. 16
Caller ID number auto edit	<b>[0] [4]</b>	<b>[1]</b> : On <b>[0]</b> : Off	p. 35
Set dial mode	<b>[0] [5] [1]</b>	<b>[1]</b> : Pulse <b>[2]</b> : Tone	p. 15
Set flash time	<b>[0] [5] [2]</b>	<b>[1]</b> : 700 ms <b>[2]</b> : 600 ms <b>[3]</b> : 400 ms <b>[4]</b> : 300 ms <b>[5]</b> : 250 ms <b>[6]</b> : 110 ms <b>[7]</b> : 100 ms <b>[8]</b> : 90 ms	p. 49
Set line mode	<b>[0] [5] [3]</b>	<b>[1]</b> : A <b>[2]</b> : B	p. 16
Number of rings	<b>[0] [6] [1]</b>	<b>[2]–[7]</b> : 2–7 rings <b>[0]</b> : Toll saver	p. 23
Recording time	<b>[0] [6] [2]</b>	<b>[1]</b> : 1 minute <b>[2]</b> : 2 minutes <b>[3]</b> : 3 minutes <b>[0]</b> : Greeting only	p. 22
Remote code	<b>[0] [6] [3]</b>	Go to Step 5 on page 60.	—

## Direct Commands

Menu item	Command	Selection items	Page
Recording mode	[0] [6] [4]	[1] : Standard recording [2] : Enhanced recording	p. 24
Change language	[0] [8]	[1] : English [2] : Spanish	p. 15
Message alert	[0] [11]	[1] : On [0] : Off	p. 24
Ringer tone (for base unit)	[0] [*] [1]	[1]–[3] :Tone pattern 1-3 [4]–[7] :Melody pattern 1-4	p. 19
Incoming call tone (for base unit)	[0] [*] [2]	[1] : On [2] : Twice [0] : Off	p. 50
Talking Caller ID (for base unit)	[0] [*] [4]	[1] : On [0] : Off	p. 32

### During programming:

**To complete the operation**, press the right soft key (**Save**).

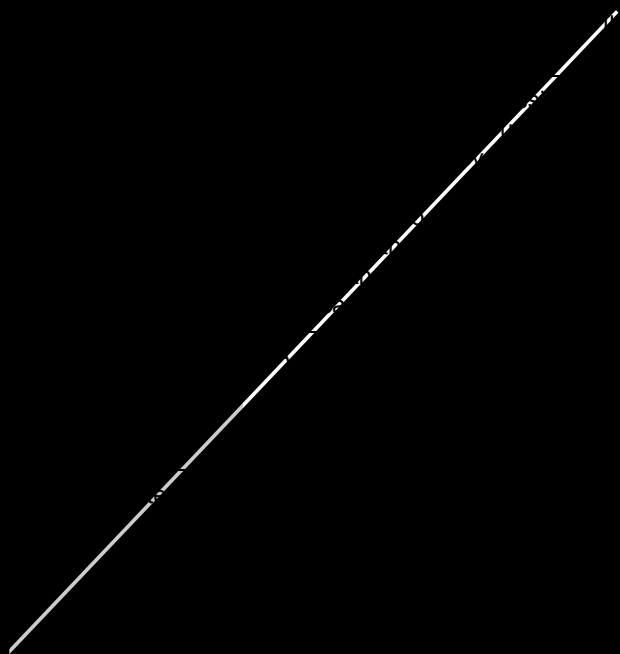
**To exit programming**, press **[OFF]**.

- If you press the direct command incorrectly, press **[OFF]**, then re-enter programming mode by pressing **[MENU]**.
- For function details, see the corresponding pages.



# If the Following Appear on Your Display...

The following will be displayed when the unit needs your attention.

Display message	Cause & Remedy
Recharge battery	<ul style="list-style-type: none"><li>• The battery needs to be charged. Recharge the battery (p. 10).</li></ul>
Charge for 6h	<ul style="list-style-type: none"><li>• The battery has been discharged. The handset will not work. Fully charge the battery (p. 10).</li></ul>
No link to base. Move closer to base, try again.	<ul style="list-style-type: none"><li>• The handset has lost communication with the base unit. Walk closer to the base unit and try again or re-register the handset (p. 51).</li><li>• Confirm the base unit's AC adaptor is plugged in.</li><li>• Raise the base unit antenna.</li></ul>
Please lift up and try again.	<ul style="list-style-type: none"><li>• A handset button was pressed while the handset was on the base unit. Lift the handset and press the button again.</li></ul>
Busy	<ul style="list-style-type: none"><li>• The base unit is in use. Try again later.</li></ul>
Error!!	<ul style="list-style-type: none"><li>• When you tried to re-register the handset, the handset and base unit could not link for some reason, such as interference from electrical appliances. Move the handset and base unit away from any electrical appliances and try again.</li></ul>
Phone book full	<ul style="list-style-type: none"><li>• When you tried to store an item in the phone book, the phone book memory was full. Press <b>[OFF]</b> to exit the programming mode. To erase other items from the phone book, see page 42.</li></ul>
System is busy. Please try again later.	<ul style="list-style-type: none"><li>• The handset has lost communication with the base unit. Walk closer to the base unit and try again.</li><li>• The Answering System is in use, such as answering a call or playing back messages. Try again later.</li></ul>
Line in use	<ul style="list-style-type: none"><li>• The base unit is conducting an outside call or a parallel connected telephone is in use.</li></ul>
Line on hold	<ul style="list-style-type: none"><li>• The base unit is on hold for an outside call.</li></ul>



# Troubleshooting

Problem	Cause & Remedy
You cannot redial.	<ul style="list-style-type: none"> <li>If the last number dialed was more than 48 digits long, the number will not be redialed correctly.</li> </ul>
You cannot make long distance calls.	<ul style="list-style-type: none"> <li>Please make sure you have long distance service.</li> </ul>
The handset does not display the caller's name and/or phone number.	<ul style="list-style-type: none"> <li>You need to subscribe to Caller ID.</li> <li>Other telephone equipment may be interfering with your phone. Disconnect it and try again.</li> <li>Other electrical appliances connected to the same outlet may be interfering with Caller ID.</li> <li>Telephone line noise may be affecting Caller ID.</li> <li>The caller requested not to send his/her Caller ID information (p. 30).</li> <li>If a call is being transferred to you, the Caller ID information will not be displayed.</li> <li>If a (separate) Caller ID box is connected between the unit and the telephone wall jack, disconnect the Caller ID box or plug the unit directly into the wall jack.</li> </ul>
The handset and/or base unit does not announce the displayed caller's name.	<ul style="list-style-type: none"> <li>The handset and/or base unit ringer volumes are turned off. Set to high, medium, or low (p. 17, 18).</li> <li>The Talking Caller ID feature is turned off. Turn it on (p. 31, 32).</li> </ul>
The handset and/or base unit does not announce the displayed caller's name properly.	<ul style="list-style-type: none"> <li>Name pronunciation may vary. Name pronunciation quality is based on names most commonly used in the United States.</li> <li>The handset and/or base unit will announce each letter of abbreviations, such as "Co." and "Inc."</li> <li>Caller ID supports names of up to 15 letters. If the caller's name has more than 15 letters, the name will not be announced correctly.</li> </ul>
The handset cannot automatically edit the Caller List/incoming phone numbers.	<ul style="list-style-type: none"> <li>The Caller ID number auto edit feature is turned off. Turn it on (p. 35) and try again.</li> <li>You need to press  or  after editing the number.</li> </ul>
The handset display exits the Caller List or phone book.	<ul style="list-style-type: none"> <li>Do not pause for over 60 seconds while searching.</li> </ul>

...in  
...pages or the  
...g a call, you  
...ring System. Try

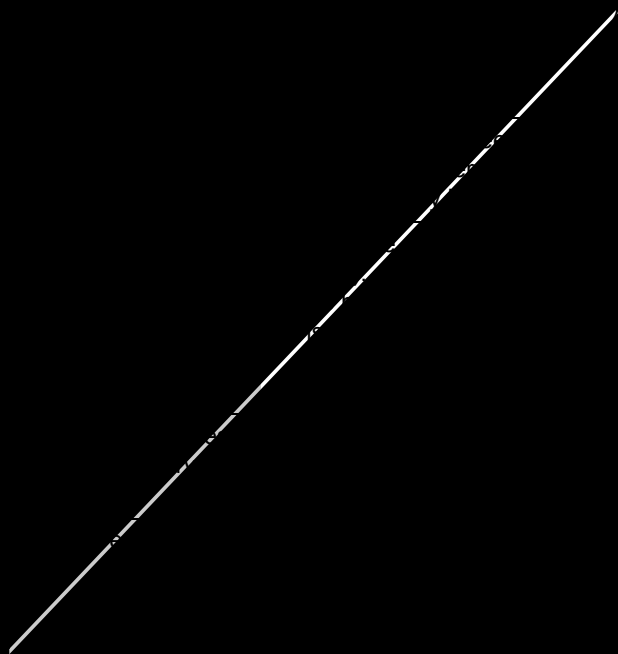
...entered the correct remote  
...).

...Answering System may not respond if  
...e tones are too short to activate the unit.  
Press each button firmly.

- The Answering System is off. Turn it on (p. 62).

...ssages.

- While another user is operating the Answering System or a caller is leaving a message, you cannot erase messages.





# Important Safety Instructions

---

When using this unit, basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on this unit.
3. Unplug this unit from AC outlets before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this unit near water, for example, near a bathtub, washbowl, kitchen sink, or the like.
5. Place this unit securely on a stable surface. Serious damage and/or injury may result if the unit falls.
6. Do not cover slots and openings on the unit. They are provided for ventilation and protection against overheating. Never place the unit near radiators, or in a place where proper ventilation is not provided.
7. Use only the power source marked on the unit. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
9. Do not overload wall outlets and extension cords. This can result in the risk of fire or electric shock.
10. Never push any objects through slots in this unit. This may result in the risk of fire or electric shock. Never spill any liquid on the unit.
11. To reduce the risk of electric shock, do not disassemble this unit. Take the unit to an authorized servicer when service is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the unit is subsequently used.
12. Unplug this unit from the wall outlet and refer servicing to an authorized servicer when the following conditions occur:
  - A. When the power supply cord or plug is damaged or frayed.
  - B. If liquid has been spilled into the unit.
  - C. If the unit has been exposed to rain or water.
  - D. If the unit does not work normally by following the operating instructions. Adjust only controls covered by the operating instructions. Improper adjustment may require extensive work by an authorized servicer.
  - E. If the unit has been dropped or physically damaged.
  - F. If the unit exhibits a distinct change in performance.
13. During thunderstorms, avoid using telephones except cordless types. There may be a remote risk of an electric shock from lightning.
14. Do not use this unit to report a gas leak, when in the vicinity of the leak.

## SAVE THESE INSTRUCTIONS

# Important Safety Instructions

---

## **CAUTION:**

To reduce the risk of fire or injury to persons, read and follow these instructions.

1. Use only the battery(ies) specified.
2. Do not dispose of the battery(ies) in a fire. They may explode. Check with local waste management codes for special disposal instructions.
3. Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the battery to conductive materials such as rings, bracelets, and keys. The battery and/or conductor may overheat and cause burns.
5. Charge the battery(ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

## **WARNING:**

TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR ANY TYPE OF MOISTURE.

- The AC adaptor is used as the main disconnect device, ensure that the AC outlet is located/installed near the unit and is easily accessible.

# FCC and Other Information

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:ACJ-----.

If requested, this number must be provided to the telephone company.

Registration No. .... (found on the bottom of the unit)

Ringer Equivalence No. (REN)..... 0.1B

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment, for repair or warranty information, please contact a Factory Servicenter or other Authorized Servicer. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

**WHEN PROGRAMMING EMERGENCY NUMBERS AND(OR) MAKING TEST CALLS TO EMERGENCY NUMBERS:**

- 1) Remain on the line and briefly explain to the dispatcher the reason for the call.
- 2) Perform such activities in the off-peak hours, such as early morning or late evenings.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## FCC and Other Information

---

Privacy of communications may not be ensured when using this phone.

### **CAUTION:**

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

### **Note:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, move the cordless telephone further away from the TV or VCR. This will often reduce, or eliminate, interference.

Operating near 2.4GHz electrical appliances may cause interference. Move away from the electrical appliances.

### **FCC RF Exposure Warning:**

This product complies with FCC radiation exposure limits set forth for an uncontrolled environment.

To comply with FCC RF exposure requirements the base unit must be installed and operated with its antenna located 20 cm or more between antenna and all person's body (excluding extremities of hands, wrist and feet). The handset unit may be carried and operated with only the specific provided belt-clip. Other non-tested belt-clips or similar body-worn accessories may not comply and must be avoided. The base and handset units must not be co-located or operated in conjunction with any other antenna or transmitter.

This equipment is hearing aid compatible as defined by the FCC in 47 CFR Section 68.316.

in  
range of  
(atts.)  
area

any

ect  
the

information

# Specifications

---

## ■ Base Unit

<b>Power Supply:</b>	AC Adaptor (120 V AC, 60 Hz)
<b>Power Consumption:</b>	Standby:   Approx. 2.0 W Maximum:   Approx. 5.4 W
<b>Frequency:</b>	2.4 GHz – 2.48 GHz
<b>Dimensions (H x W x D):</b>	Approx. 85 mm x 175 mm x 200 mm (3 <sup>11</sup> / <sub>32</sub> " x 6 <sup>7</sup> / <sub>8</sub> " x 7 <sup>7</sup> / <sub>8</sub> " )
<b>Mass (Weight):</b>	Approx. 470 g (1.04 lb.)

## ■ Handset

<b>Power Supply:</b>	Ni-MH battery (3.6 V, 830 mAh)
<b>Frequency:</b>	2.4 GHz – 2.48 GHz
<b>Dimensions (H x W x D):</b>	Approx. 208 mm x 52 mm x 39 mm (8 <sup>3</sup> / <sub>16</sub> " x 2 <sup>1</sup> / <sub>16</sub> " x 1 <sup>17</sup> / <sub>32</sub> " )
<b>Mass (Weight):</b>	Approx. 190 g (0.42 lb.)
<b>Security Codes:</b>	1,000,000

■ **Dialing Mode:**                   Tone (DTMF)/Pulse

■ **Operating Environment:** 5 °C – 40 °C (41 °F – 104 °F)

Specifications are subject to change without notice.

## For your future reference

Serial No. \_\_\_\_\_ Date of purchase \_\_\_\_\_

(found on the bottom of the unit)

Name and address of dealer \_\_\_\_\_

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- “—” indicates important information and frequently used features.



PANASONIC CONSUMER  
ELECTRONICS COMPANY, DIVISION  
OF MATSUSHITA ELECTRIC  
CORPORATION OF AMERICA  
One Panasonic Way  
Secaucus, New Jersey 07094

PANASONIC SALES COMPANY,  
DIVISION OF MATSUSHITA  
ELECTRIC OF PUERTO RICO, INC.,  
Ave. 65 de Infanteria, Km. 9.5  
San Gabriel Industrial Park  
Carolina, Puerto Rico 00985

## Panasonic Telephone Products Limited Warranty

### Limited Warranty Coverage

If your product does not work properly because of a defect in materials or workmanship, Panasonic Consumer Electronics Company or Panasonic Sales Company (collectively referred to as "the warrantor") will, for the length of the period indicated on the chart below, which starts with the date of original purchase ("Limited Warranty period"), at its option either (a) repair your product with new or refurbished parts, or (b) replace it with a new or a refurbished product. The decision to repair or replace will be made by the warrantor.

**Parts**  
**One (1) Year**

**Labor**  
**One (1) Year**

During the "Labor" Limited Warranty period there will be no charge for labor. During the "Parts" Limited Warranty period, there will be no charge for parts. You must mail-in your product during the Limited Warranty period. This Limited Warranty excludes both parts and labor for batteries, antennas, and cosmetic parts (cabinet). This Limited Warranty only applies to products purchased and serviced in the United States or Puerto Rico. This Limited Warranty is extended only to the original purchaser and only covers products purchased as new.

### Mail-In Service

For assistance in the continental U.S.A. in obtaining repairs please ship the product to:

**Panasonic Services Company Customer Servicer**  
**Suite B 4900 George McVay Drive McAllen, TX 78503**

For assistance in Puerto Rico call Panasonic Sales Company (787)-750-4300 or fax (787)-768-2910.

For Limited Warranty service for headsets if a headset is included with this product please call Panasonic Call Center at 1-800-211-PANA (7262).

When shipping the unit carefully pack, include all accessories, and send it prepaid, adequately insured and preferably in the original carton. Include a letter detailing the complaint and provide a day time phone number where you can be reached.

**IF REPAIR IS NEEDED DURING THE LIMITED WARRANTY PERIOD THE PURCHASER WILL BE REQUIRED TO FURNISH A SALES RECEIPT/PROOF OF PURCHASE INDICATING DATE OF PURCHASE, AMOUNT PAID AND PLACE OF PURCHASE. CUSTOMER WILL BE CHARGED FOR THE REPAIR OF ANY UNIT RECEIVED WITHOUT SUCH PROOF OF PURCHASE.**

### Limited Warranty Limits And Exclusions

This Limited Warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage. The Limited Warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, introduction of sand, humidity or liquids, commercial use such as hotel, office, restaurant, or other business or rental use of the product, or service by anyone other than a Factory Servicer or other Authorized Servicer, or damage that is attributable to acts of God.

**THERE ARE NO EXPRESS WARRANTIES EXCEPT AS LISTED UNDER "LIMITED WARRANTY COVERAGE". THE WARRANTOR IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY.** (As examples, this excludes damages for lost time, lost calls or messages, cost of having someone remove or re-install an installed unit if applicable, travel to and from the servicer. The items listed are not exclusive, but are for illustration only.) **ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state. If a problem with this product develops during or after the Limited Warranty period, you may contact your dealer or Servicenter. If the problem is not handled to your satisfaction, then write to the warrantor's Consumer Affairs Department at the addresses listed for the warrantor.

**PARTS AND SERVICE, WHICH ARE NOT COVERED BY THIS LIMITED WARRANTY, ARE YOUR RESPONSIBILITY.**

## ***Customer Services Directory***

Obtain Product Information and Operating Assistance; locate your nearest Dealer or Servicenter; purchase Parts and Accessories; or make Customer Service and Literature requests by visiting our Web Site at:

**<http://www.panasonic.com/support>**

or, contact us via the web at:

**<http://www.panasonic.com/contactinfo>**

You may also contact us directly at: 1-800-211-PANA (7262), Monday-Friday 9 am-9 pm; Saturday-Sunday 10 am-7 pm, EST.

For hearing or speech impaired TTY users, TTY : 1-877-833-8855

## ***Accessory Purchases***

Purchase Parts, Accessories and Instruction Books online for all Panasonic Products by visiting our Web Site at:

**<http://www.pasc.panasonic.com>**

or, send your request by E-mail to:

**[npcparts@panasonic.com](mailto:npcparts@panasonic.com)**

You may also contact us directly at:

1-800-332-5368 (Phone) 1-800-237-9080 (Fax Only)

(Monday - Friday 9 am to 8 pm, EST.)

Panasonic Services Company

20421 84th Avenue South, Kent, WA 98032

(We Accept Visa, MasterCard, Discover Card, American Express, and Personal Checks)

For hearing or speech impaired TTY users, TTY : 1-866-605-1277

## ***Service in Puerto Rico***

***Matsushita Electric of Puerto Rico, Inc. Panasonic Sales Company  
Factory Servicenter:***

***Ave. 65 de Infantería, Km. 9.5, San Gabriel Industrial Park,  
Carolina, Puerto Rico 00985***

***Phone (787)750-4300, Fax (787)768-2910***



## For product service

- Visit our website: <http://www.panasonic.com/support>
- Contact us via the web at: <http://www.panasonic.com/contactinfo>
- Call us at: 1-800-211-PANA(7262)

## When you ship the product

- Carefully pack your unit, preferably in the original carton.
- Attach a letter, detailing the symptom, to the outside of the carton.

### Symptom

---

- 
- Send the unit to an authorized servicer, prepaid and adequately insured.
  - Do not send your unit to the Panasonic Consumer Electronics Company listed below or to executive or regional sales offices. These locations do not repair consumer products.

This cordless telephone is designed for use in the United States of America. Sale or use of this product in other countries may violate local laws.  
Ce téléphone sans fil est conçu pour être utilisé aux États-Unis d'Amérique. La vente ou l'emploi de cet appareil dans certains autres pays peut constituer une infraction à la législation locale.  
Este teléfono fue elaborado para uso en los Estados Unidos de América. La venta o el empleo de este producto en ciertos países puede constituir violación de la legislación local.  
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